

LA INMACULADA CREDIT UNION LIMITED

A
NNUAL

G
ENERAL

76th

M
EETING



MAY 24TH, 2025
MUFFLES HIGH SCHOOL AUDITHORIUM

6%
DIVIDENDS +
REBATES



HOGAR LOAN
Conditions Apply

MSME LOAN

Conditions Apply



9%
DIVIDENDS +
REBATES

10.5%
Dividends +
Rebates



**EASTER
LOANS**

Conditions Apply



**PAY
INTEREST
ONLY**
while
Studying



**STUDENT
LOANS**
Conditions Apply

as low as
7%
Dividends +
Rebates

as low as
9%

Back To School Promotion
Borrow up to **\$5,000!**

Date: May 1st to August 31st *Conditions Apply*



**Sugar Cane
Replanting
PROGRAM**
Conditions Apply

Grow With Us!

6%
ON
REDUCING BALANCE

Interest as low as

9%

HOLLY JOLLY
Conditions Apply
**BORROW UP TO
\$20,000**





76th ANNUAL GENERAL MEETING

AGENDA MAY 24TH, 2025

1. MEETING CALLED TO ORDER BY PRESIDENT

2. OPENING PRAYER

(See inside back cover) – One Minute Silence

3. NATIONAL ANTHEM

4. WELCOME REMARKS

5. MINUTES

- a. Confirmation of Minutes of the 75th Annual General Meeting
- b. Business Arising from the Minutes of the Last Meeting

6. REPORTS

- a. Board of Directors
- b. Treasurer's
- c. Credit Committee
- d. Supervisory Committee

7. DISCUSSION AND ACCEPTANCE OF REPORTS

8. DECLARATION OF DIVIDENDS

9. ELECTION OF OFFICERS

- a. Board of Directors
- b. Supervisory Committee
- c. Credit Committee

10. OTHER BUSINESS

11. NEW BUSINESS

- a. No Confirmation of External Auditor as this was approved for two years at AGM held on May 25, 2024

12. ADJOURNMENT OF BUSINESS MEETING

13. REFRESHMENTS AND PRIZES



MINUTES OF THE 75th ANNUAL GENERAL MEETING OF THE LA INMACULADA CREDIT UNION LIMITED HELD AT THE MUFFLES COLLEGE HIGH SCHOOL AUDITORIUM, ORANGE WALK TOWN ON SATURDAY MAY 25th, 2024

OPENING AND PRELIMINARIES

Mr. Manuel Polanco was invited by the Board of Directors to moderate this 75th Annual General Meeting.

CALL TO ORDER

The meeting was called to order by the President, Mr. Belarmino Esquivel, at 9:54 am. The opening prayer was made by Fr. Shajir Pech. The welcome address was given by Mr. Belarmino Esquivel.

MINUTES (74th AGM)

CORRECTIONS

There were no corrections to minutes of the 74th AGM. The minutes were approved as presented on a motion made by Mr. Antonio Ricardo Rejon Sr. and seconded by Mr. David Pech.



Matters Arising from the Minutes

There were no matters arising from the minutes of the 74th AGM.

BOARD OF DIRECTORS' REPORT

Mr. Belarmino Esquivel, President of the Board of Directors presented the Board of Directors' report as follows:

Board of Directors Report 2023-2024

La Inmaculada Credit Union Limited (LICU) is celebrating its 75th Annual General Meeting, recognizing the hard work and commitment of past and current volunteers, staff, and members. The success and stability of LICU are attributed to the support of its members and the dedication to the philosophy of "People Helping People to Help Themselves" since its humble beginnings in 1949. LICU is committed to serving with honesty, integrity, and dedication.



SERVICES AND BENEFITS

LICU has been committed to serving its members for 75 years, providing personalized, affordable, secure, and innovative financial services. Over the years, LICU has significantly expanded its services and benefits, driven by a member-focused approach. Looking ahead, LICU plans to pursue new partnerships with civic-minded stakeholders to further enhance and add cost-effective options to its current offerings.

ATLANTIC INSURANCE POLICY HOLDERS

Since March 2021, LICU has significantly strengthened its partnership with Atlantic Insurance Company Limited. This collaboration allows many members to access Creditor Life Policies for additional loan coverage, provided the loans are in good standing.



NEW SHARED SERVICES NETWORK (SSN) VIA THE NATIONAL PAYMENT SYSTEM

Integrating into the Shared Services Network (SSN) and joining the National Payment System (NPS) with the Central Bank of Belize will greatly benefit its members. LICU is finalizing its connectivity and reporting to join the NPS soon. All three remaining credit unions are collaborating with external parties to prepare for going live in the near future.

DEPOSITORY BIN SERVICES 24/7

The depository bin service has been in place since 2019. All protocols and requirements apply when accessing the bin including the requirement to have the account updated.

BILL PAYMENT SERVICES

The over-the-counter bill payment service is an additional service that generates a minor commission that contributes to the overall surplus.

THE GROUP TERM LIFE FUND – MEMBERSHIP SCHEME

As of March 31, 2024, the fund has helped 1,000 families, with \$311,000 provided in the past year. The fund balance stands at \$1,987,777. Due to rising mortality rates and younger average age of death, the Board approved changes to ensure sustainability, covering shares only up to \$8,000.

SAVINGS AND LOANS MEMBERSHIP SCHEME

Financial assistance is provided to beneficiaries of deceased members, including matching grants on shares and coverage of loan balances. This year, 108 families received benefits totalling \$363,818.11, an increase from last year's \$325,496.36. The current fund balance is \$2,512,367. To ensure sustainability, coverage on shares will be paid according to approved tiers of age and percentage.

ALLIANCES/PARTNERSHIP/NETWORKING

RF& G INSURANCE

Members who opt to ensure with RF&G automatically get 15% discount on their housing insurance. The discount resulted in total earnings of \$18,299.44 for members this fiscal year. Additionally, LICU earned \$11,701.37 in commissions.

LICU STAR SAVERS PROGRAM AND COMMUNITY OUTREACH

Since its launch in 2015, the LICU Star Savers Program continues having great impact in the lives of members both in school and communities. More schools have invited LICU for Open Days, Career Days, and classroom presentations. Teachers, parents, and students at all levels have been informed about the numerous benefits of being members of the LICU family.



EXTERNAL FUNDING

LICU remains debt free from any external agent and continues to seek access to external funding through its strategic network of social partners. LICU is hopeful about partnering with the Climate Resilient and Sustainable Agriculture Project (CRESAP), which aims to promote the adoption of Climate Smart Agriculture (CSA) technologies and practices among climate-vulnerable farmers in Belize.



EDUCATION AND TRAINING

Prosperity Vision Scholarships

LICU currently has 9 active scholarship recipients, each receiving \$1,000 annually for four years of high school study. This year, LICU has decided to redirect its assistance to support higher education, providing scholarships to two students for their associate's degree at a Junior College in Belize. Each scholarship will offer \$2,000 per year for two years, totalling \$4,000 in assistance.

Staff Development

LICU invests in numerous training sessions and activities, such as accounting seminars, National Payment System training, gender workshops, and anti-money laundering training. The Board of Directors, Credit Committee, and Supervisory Committee are involved in policy revisions and training.

Despite a challenging year marked by the tragic loss of Marketing Officer, Mr. Oswaldo Vasquez, LICU sought grief specialist support to help staff cope with the loss. Mr. Vasquez is deeply missed and remembered fondly.



HUMAN RESOURCE COMPLEMENT

This fiscal year saw the addition of new staff for both the Orange Walk Headquarter and the Belmopan Branch to ensure efficiency and improved services.

COMPLIANCE AND REGULATION

Significant changes in the AML-CFT regulatory landscape require LICU's continuous compliance with updated laws and regulations. LICU's priority areas include training new employees and developing the current team to build a skilled anti-financial crime staff. The credit union sponsored 15 training sessions for 98 participants on AML, CFT, and CPF activities. LICU is exploring technological advancements to optimize operational efficiencies and upgrade its compliance program.

DELINQUENCY

Delinquency rates have decreased from 11.88% in March 2022 to 8.41% in March 2024, thanks to the dedication of Loans Monitoring Officers and Credit Advisors. LICU continues recovery efforts for written-off loans and emphasizes the importance of members contacting the office early if they foresee challenges to remain in good standing.

BELMOPAN BRANCH

The Belmopan Branch performed well financially with significant growth in loans processed and disbursed. LICU now plans to inaugurate LICU Plaza 3 in Belmopan City this fiscal year, enhancing member and staff experience, marketing efforts, efficiency, and returns. LICU aims to become a household name in Belmopan, as it is in Orange Walk, and continues to invest in meeting the growing needs of its membership and empowering staff.

SUPREME COURT UPDATE

The update for this fiscal year is that the Court of Appeal dismissed the two appeals lodged by Mrs. Gomez on 7th July 2023. The Court affirmed the decision of the Ag. Chief Justice Madame Justice Michelle Arana (as she then was). Costs of the appeal were awarded against Mrs. Gomez.

Mrs. Gomez then filed an application dated 17 August 2023 in which she sought leave of the Court of Appeal to



appeal the decision at the Caribbean Court of Justice (CCJ). The Court of Appeal of 15th March 2024 granted special leave to Mrs. Gomez to appeal the decision at the CCJ.

It is the expectation that the CCJ will affirm the decision of the High Court and the Court of Appeal if approved.

CONCLUSION

LICU celebrated its 75th Anniversary with an event showcasing products and services from talented entrepreneurs. The anniversary honoured the following ten members who represent the foundation and vision of LICU.

- Belizario Carballo
- Obdulia Cardona
- Margarita Consuelo Kay
- Osman Uber Viases
- Jaime Efrain Briceño
- Eufemia Gutierrez
- John Antonio Briceño
- Calmera Vicenta Jimenez
- Adelita Floriana Carballo
- Arturo Reyes



The honorary members were all allowed the opportunity to address the members at the AGM. LICU has improved member experience with the addition of Plaza 2, contributing to increased assets and income. Despite higher expenses, LICU remains committed to prudent management and competitive costs.

The Board of Directors recommended distributing the net surplus of \$4,219,341.00 as follows:

- \$300,000.00 to Net Institutional Capital
- \$609,341.00 to the Building Fund
- \$3,310,000.00 to be distributed to members in good standing with a dividend of 6% on the first \$8,000.00 in shares and 2% on all shares in excess, and 17% in rebates.

LICU aims to continue delivering high returns and looks forward to future growth and success.

TREASURER'S REPORT

The credit union had an excellent year, achieving significant growth in key financial areas despite an increase in expenses. Savings increased by \$2,696,186 (4.43%), assets increased by \$4,508,370 (5.7%), and loans increased by \$3,468,318 (6.77%). This growth was achieved through timely and prudent decisions made by the Board of Directors, supported by the Supervisory and Credit Committees, and the dedicated efforts of our staff.

From 2015 to 2024, LICU allocated \$22,579,825.42 in dividends and rebates, statutory reserves, and special funds. For the fiscal year 2023-2024, \$4,219,341.00 was allocated, including \$300,000.00 to Net Institutional Capital, \$609,341.00 to the Building Fund, and \$3,310,000.00 to be distributed to members in good standing as dividends and rebates.

The benefits paid under the Sunrise to Sunset and Membership Coverage programs for the fiscal year 2023-2024 amounted to \$311,000.00 for 101 families and \$363,818.11 for 108 families, respectively. Membership increased



from 23,122 to 23,489, with 1,167 new accounts opened compared to 917 last fiscal year. Monthly reviews ensure that all accounts are up-to-date and compliant with AML requirements.

A strong Balance Sheet and Income Statement was presented, showcasing efficient use of resources amidst operational challenges and regulatory requirements.

CREDIT COMMITTEE'S REPORT

LICU demonstrated resilience in the credit industry despite economic volatility and hyperinflation. The fiscal year saw growth in the loan portfolio, with 3,378 loans approved, totaling \$33,503,546.16. This represents an increase of \$2,633,160.48 (8.5%) compared to the previous year.

The top five loan purposes were personal (\$12,840,185), home improvement (\$5,704,073.94), HOGAR (\$3,786,100), seasonal (\$3,168,155), and MSME (\$1,992,800). Notably, MSME loans replaced vehicle loans as the fifth top loan demand.



The overall loan portfolio stood at \$54,638,052.85, with the Belmopan branch accounting for \$11,567,871.66 and the Orange Walk headquarters for \$43,070,181.19. Although the number of issued loans decreased by 7.04%, the value of processed loans increased by 8.5%. At the end of the fiscal year, loans in arrears were 8.41% of the loan portfolio, down from 9.36% the previous year. A total of 734 loans were in arrears, valued at \$4,596,524.61, with personal and consumer loans leading in arrears.

During the fiscal year, 100 loans were written off, amounting to \$603,102.03, while recovery efforts generated \$172,762.62. The Credit Committee commends the Credit Department for their efforts in reducing loans in arrears and emphasizes the need for close monitoring and strategic intervention to maintain this downward trend.

SUPERVISORY COMMITTEE'S REPORT

The committee examined the financial statements and related reports, concluding that they fairly represent LICU's financial position. The committee's role involves examining controls and systems, supported by the Internal Audit Department, which focuses on identifying, testing, and recommending improvements to internal control processes.

During the fiscal year, the Supervisory Committee conducted various tasks, including cash counts and vault checks at all branches, collaboration with the Central Bank of Belize for compliance, formulation and implementation of a Supervisory Committee Charter, and ongoing discussions and planning with the Internal Audit Department. The committee provided quarterly recommendations on major risk areas such as members' loans, cash and cash equivalents, expenses, and anti-money laundering. They also reviewed Board of Directors meeting minutes, conducted monthly financial statement reviews, engaged in discussions with management, and reviewed security surveillance system reports.

The committee strengthened the Internal Audit Department by formulating an Internal Audit Manual, hiring an Assistant Internal Auditor, and initiating the certification process for the Internal Auditor. These efforts ensured compliance and accountability to LICU's member-owners, with a commitment to continuous improvement in oversight and professional development.



DISCUSSION OF REPORTS

Mr. Belizario Carballo asked for clarification of the lot number owned by LICU at Belmopan. He asked whether it was located on mile 87 or mile 47 on the George Price Highway. Ms. Yadeli Urbina stated that the location was obtained from the land certificate but the office would verify and amend if necessary.

Mr. Ricardo Escarraga referenced the Sugar Cane Crop loans on page 32 of the AGM booklet. He acknowledged that loans are commonly requested for sugar cane machinery, ratooning, and replanting; however, he sought clarification on the specific purpose of the Sugar Cane Crop loans. In response, Ms. Yadeli Urbina explained that these loans were part of a special partnership with DFC, offered at a preferential interest rate. She further noted that the loans are gradually decreasing and will eventually be removed from the books.

Mr. Osvaldo Moreno suggested that there should be more active participation from all members of the Board of Directors, Credit Committee and Supervisory Committee.

Ms. Eufemia Gutierrez expressed her concern regarding the current size of the agriculture loan portfolio, questioning whether its limited growth was due to a low number of applications or issues within the application process. In response, Mr. Javier Moreno noted that the facility receives relatively few loan applications. Adding to the discussion, Mr. Belarmino Esquivel explained that, to expand the portfolio, LICU is preparing to establish a partnership with CRESAP and introduce a grant-funded loan facility specifically designed to support farmers.

Ms. Abigail Choc asked what is being done about the loans that are in arrears and future loans. Ms. Yadeli Urbina pointed out that the report shows arrears is decreasing and outlined the steps taken by LICU to recover loans in arrears. These steps include requesting salary assignments, deduction orders, issuing of letters, follow up by staff and court action. Ms. Yadeli Urbina also mentioned that in some cases members have even migrated and are no longer in the country.

Mr. Lauro Ku mentioned that 100 loans were written off at a combined value of \$603,102.03 and asked for clarification as to why. Ms. Yadeli Urbina explained that, as per regulation, member accounts can only be in arrears for a specified period. Accounts in arrears beyond the specified period are then written off. However, even after loans are written off, LICU continues the recovery efforts with constant follow up.

Ms. Vilma Teul asked about the loan coverage of up to \$40,000 and if it applies to HOGAR loans as well as personal loans. Ms. Marcia Tun responded saying that LICU has loan insurance coverage for up to \$40,000 and it applies to all members. Additionally, Ms. Yadeli Urbina noted that business loans have a coverage limit of up to \$15,000.

Ms. Brigida Alcoser inquired why members are unable to pay more than the agreed repayment amount toward their loans. In response, Ms. Yadeli Urbina explained that repayment amounts are determined based on an evaluation of the member's repayment capacity. Ms. Alcoser then shared that during her loan application process, she was denied the option to pay beyond the recommended amount. Addressing the concern, Ms. Urbina assured her that her name had been recorded and that a credit advisor would reach out to discuss the matter further.

Mr. Albino Vargas referenced the CRESAP program mentioned in response to Ms. Eufemia Gutierrez's inquiry. He asked whether the program includes capacity-building initiatives for farmers and if the grant funds come from LICU. Ms. Yadeli Urbina confirmed that the program will provide training for both staff and farmers. She further explained that, based on the tiered structure, farmers will be required to contribute a portion of the total amount, which they can secure through a loan from LICU.



Mr. Albino Vargas then asked if there was a special provisioning for this project. Ms. Yadeli Urbina informed the members that the CRESAP project includes a clause designating the Government of Belize as responsible for the provisioning of loans under its framework.

Ms. Elvira Chable expressed her gratitude to the staff of LICU for being helpful every time she has requested a loan. She has been a member for over 40 years and plans to continue being a member of LICU.

Mr. David Quime expressed a complaint about his loan agreement and terms of payment with LICU. He also stated that LICU should reinstate the use of the bankbooks as records of transactions. The member was invited to come into the office to resolve the issue with his loan agreement.



APPROVAL OF REPORTS

The reports were approved on a motion made by Mr. Enaim Dominguez and seconded by Ms. Agustina Orosco. The reports were accepted by the majority of the membership by a raise of hands.

DECLARATION OF DIVIDENDS AND REBATE

The president declared that the dividends for the financial year be paid at 6% for the first \$8,000.00 in shares and 2% on any remaining balance in shares to qualifying members. He also declared a 17% rebate to qualifying members. The dividends and rebate were accepted by the majority of the membership by a raise of hands.

ELECTION OF OFFICER

Ms Iris Reyes was serving as an interim Board Director in replacement of Ms. Lisa Carballo. The nominating committee recommended to the membership that Ms. Iris Reyes be elected to serve on the Board of Directors. The floor was opened for two minutes to allow for additional nominations of candidates. There were no nominations from the floor and Ms. Iris Reyes was accepted as Board Director. Ms Jacqueline Tiabo from the Belize Credit Union League was responsible for overseeing the election process.

OTHER BUSINESS

There was no other business.

NEW BUSINESS

Crowe Belize LLP was confirmed as the External Auditor for LICU for the next two fiscal years by the majority of the membership by a raise of hands.

ADJOURNMENT

The meeting was adjourned at 12:45 pm on a motion made by Ms. Violi Augustine and seconded by Mr. Robert Pate.

Respectfully Submitted,

Mr. Adimir Escalante
Secretary

**Raffle Winners**

	Items	Member Name
1	\$500.00 Shopping Spree	Filiberto Canche
2	\$500.00 Shopping Spree	Lilia Irene Chi
3	Citrus Juice Extractor	Ernestina Chan
4	Dumbbells Set LandRanger	Oscar Alonzo Gutierrez Sr
5	Quesadilla Maker	Cecilia Elida Chin
6	Charcoal Grill on wheels Quattro	Noemi Leyin Cawich
7	Smart Watch	Rosaida Mairenie Miranda
8	tRed Beach chair	Kaila Anayi Escalante
9	Food Steamer	Anissa Fabiani Luisa Cuello
10	Sander Dewalt	Perla Irarem Alonzo
11	Cookware set 7pcs Aluminum Quattro	Teresita Cocom
12	Room Vacuum 110 V	Tiffany Terry Tillett
13	Cookware set 7pcs Hamilton Beach	Juanita Moreno
14	Knife Set 15 pcs	Laura Reinita Tuyub
15	Toaster Oven Black & Decker	Diana Ana Torres
16	Indoor Rug Quattro	Carmita Leonor Vasquez
17	Techno Spark Cellular Phone	Francisco Gongora
18	Rechargeable Speaker 8000 Radio Shack	Ana Bertha Madrid
19	Electric Drill Dewalt	Daniela Bernalda Pook
20	Gas ChainSaw Craftsman	Benjamin Adolfo Torres
21	Mabe Stove	Lydia Aragon
22	Washing Machine Twin Tub Frigidaire	Emil Antonio Sanchez
23	Refrigerator Mabe	Enaim Dominguez
24	TCL TV 65"	Teresa Socoro Kumul
25	Convertible Sofa	Julia Raquel Vallecillo
26	\$250.00 Shopping Spree - Belmopan members	Santos Timoteo Gomez
27	\$250.00 Shopping Spree - Belmopan members	James Esai Mena
28	\$250.00 Shopping Spree - Belmopan members	Edeca Elvira Welch



Kid's Corner Prize Winners

	Name of Winner	Prize
1	Cailin Galiliany Mendoza	Yellow plastic Chair
2	Kayleen Alexis Corea	Beach Chair & Table
3	Ayden Adriel Mucul	Gaming Mouse
4	Lorenzo Joaquin Leonardo Jr.	Tablet
5	Sandra Noelie Mendez	Tablet



BOARD OF DIRECTORS

2024 - 2025



President

MR. BELARMINO ESQUIVEL



Vice President

MR. DAVID CONSTANZA



Treasurer

MR. GILDARDO CERVANTES



Secretary

MR. ADIMIR ESCALANTE



Assistant Secretary

MRS. IRIS REYES



BOARD OF DIRECTORS REPORT 2024 - 2025

A pleasant Good Morning Esteemed Members! We proudly stand here as your elected officials to share on the many exciting successes, challenges and the audited financial position of La Inmaculada Credit Union (LICU), our credit union at this our 76th Annual General Meeting (AGM).

We want to thank you for your vote of confidence in the supervision and general oversight of your collective savings, deposits and in managing the funds to provide affordable and accessible credit whilst still earning returns on your shares. We have worked closely with our management and staff to develop new products and services and to continue strengthening of processes and controls.

The continuity and sustainability of LICU is possible mainly due to the constant support of you, our valued members, who come faithfully to entrust us with your hard earned savings, accept our guidance and support to identify and meet your financial needs, and remain in good standing to enjoy the many benefits from the additional services that we offer.

SERVICES AND BENEFITS

Our vision states that all our efforts are aimed at being a leading membership driven, community oriented financial institution in Belize through personalized, reliable, efficient, secure and inclusive services. This past fiscal year 2024-2025, we continued to strengthen our staff, our processes and our controls to ensure that your investments remain safe and provide the maximum returns, despite the challenges in the economic and financial landscape.

We want to highlight that the report may seem a bit lengthy but it is important for us to keep you informed in line with our commitment to accountability and transparency. We also want to showcase that the achievements listed below were as a result of daily commitment to excellence, service, access, controls, supervision, implementation, follow ups and hundreds of thousands of transactions and interactions with our members, volunteers, stakeholders, regulators and potential partners or members. We take this time to commend the staff for having successfully served all members through all mediums of communications, in office and on the field with professionalism, efficiency and respect at all times.

ATLANTIC INSURANCE POLICY HOLDERS

LICU strongly supports partnerships as it strengthens our capacity and resources to meet the current needs and to anticipate the future needs of our members. Our collaboration with Atlantic Insurance Company Limited, initiated in March 2021, and continues to prove beneficial to our members as our members enjoy Creditor Life Coverage at very affordable prices. Life is uncertain however this coverage brings certainty that the debt of any loans in good standing are covered in the event of an untimely and unexpected demise.



NEW SHARED SERVICES NETWORK (SSN) VIA THE NATIONAL PAYMENT SYSTEM

We were hopeful to be able to provide a positive update on the connectivity to the National Payment System (NPS) however we have not been able to finalize the processes with our core banking system.

We are making every effort to follow up however it is all dependent on a third party. We believe that this will bring many added benefits once we are able to join.



DEPOSITORY BIN SERVICES 24/7

We are aware that time is valuable and the introduction of our Depository Bin services since 2019 has brought access and convenience to our members as it is a safe and reliable payment method. The deposit slip is very user friendly and the bin is manual, safe and convenient.

All payments made after 8:30 a.m. will be processed the following working day. LICU staff will contact members if there is a need to be in line with all AML requirements. Supplemental information may be required and the funds will be placed on hold until the required information is provided.

We encourage all members to make use of this time saving, safe and reliable payment method to maximize your time. You can ensure that your funds are processed as required by retaining your copy of the deposit slip and verifying the entries via our mobile banking services.



BILL PAYMENT SERVICES

Our professional, courteous and efficient tellers are available during working hours to process your utility payments and other services. This additional service generates a small commission that contributes to our overall surplus.

We remain hopeful that we will be able to implement the National Payment System via SSN to be able to offer the bill payment services via our online and mobile platforms for greater access and convenience for all your payment needs.



THE GROUP TERM LIFE FUND – MEMBERSHIP SCHEME

Our Membership Scheme – Sunrise to Sunset Fund has been supporting the beneficiaries of our dearly departed members since January 1, 2006 which represents 19 years of much needed support in the time of their most need. As at March 31, 2025, this fund has assisted 1,105 families with the necessary expenses to provide a fitting farewell to their loved one.

The loss of a loved one is always painful and it also brings additional financial constraints as well as emotional distress. This fund has been instrumental in supporting families as the benefits are paid upon the presentation of the required documents as we know that the costs incurred require immediate payment.



The assistance provided for this past year totaled \$288,000.01 as follows:

1	Celia Anita Blanco	4,000.00	39	Osmar Efrain Toledano	4,000.00
2	Escorth Lindley Montero	2,000.00	40	Alfonsa Uk	4,000.00
3	Jose Magana	2,000.00	41	Rosita Vargas	4,000.00
4	Marcelino Tun Quiterio	4,000.00	42	Gregorio Bernaldino Gongora	2,000.00
5	Bernardo Escalante	2,000.00	43	Hector Javier Copo	2,000.00
6	Wallace Michael Ramclam	2,000.00	44	Maria Benita Recinos	2,000.00
7	Maximo Belmundo Chan	4,000.00	45	Maria Estella Chan	2,000.00
8	Osoria Romalda Gomez	4,000.00	46	Aileen Lizeth Mai	4,000.00
9	Tiffara Isabel Gotoy	4,000.00	47	Edgar Gongora	4,000.00
10	Magna Nuri Garcia	4,000.00	48	Florita Romero	2,000.01
11	Hector Neftali Lopez	4,000.00	49	Eliocedy Cabanas	4,000.00
12	Morcel Emmanuel Neal	4,000.00	50	Nemenco Marcial Toledano	4,000.00
13	Lidio Menensez	2,000.00	51	Cresencio Cordero	4,000.00
14	Felipa Chi	2,000.00	52	Seniada Socorro Montejo	2,000.00
15	Eliberto Blanco	2,000.00	53	Fabio Can	2,000.00
16	Angel Santos Tillett	2,000.00	54	Dolores Trejo	2,000.00
17	Juanita Teck	2,000.00	55	Raymond Alexander Allen	2,000.00
18	Jose Alberto Carcamo	4,000.00	56	Vidalia Navarrette	1,000.00
19	Ramiro Isabel Patt	2,000.00	57	Rochelle Ann Orellano	4,000.00
20	Randolph Bruhier	2,000.00	58	Eliodora Apolonia Chaves	4,000.00
21	Eleno Soliz	2,000.00	59	Eulalia Alamilla	2,000.00
22	Jovita Maria Cuello	2,000.00	60	Tirso Alejandro Briceno	2,000.00
23	Jacinto Chun	2,000.00	61	Andrea Oliva	4,000.00
24	Ignacia Hernandez	2,000.00	62	Santos Marciana Gonzalez	4,000.00
25	Manuela Carrillo	2,000.00	63	Micah Dalton Contreras	4,000.00
26	Teodocia Castillo	4,000.00	64	Sheila Cristina Chan	4,000.00
27	Justina Valderia Quetzal	2,000.00	65	Casimira Caseres	2,000.00
28	Isidoro Serrano	2,000.00	66	Harrington Flowers	2,000.00
29	Eustolia Patt	2,000.00	67	Florentino Adolphus Baisa	2,000.00
30	Gustavo Chi	4,000.00	68	Andrew Neal	4,000.00
31	Aurora Angela Chi	2,000.00	69	Angelica Otilia Espiritu	2,000.00
32	Yelsin Alexander Arias	4,000.00	70	Victoria Itza	2,000.00
33	Marisol Candelaria Ayuso	4,000.00	71	Maria Cleofa Bobadilla	2,000.00
34	Juan Hope	2,000.00	72	Miguel Angel Garcia	2,000.00
35	Jose Cucul	2,000.00	73	Cesar Castillo	2,000.00
36	Ernestina Alicia Rodriguez	4,000.00	74	Delfina Cajun	2,000.00
37	Clementina Lino	2,000.00	75	Francisco Javier Alcoser	2,000.00
38	Demencia No	4,000.00	76	Sirila Chan	2,000.00



77	Dmitri Nikolai Cocom	4,000.00	92	Idolly Icení Rowland	4,000.00
78	Micaela Paulina Che	2,000.00	93	Armando Casimiro Novelo	2,000.00
79	Dominga Zetina	2,000.00	94	Gregorio Mai	2,000.00
80	Clarita Melara	4,000.00	95	Calistro Mai	2,000.00
81	Elda Verneranda Castillo	2,000.00	96	Pascual Tun	2,000.00
82	Amparo Custodio	2,000.00	97	Tomas Narciso Valdez	4,000.00
83	Juliana Nicholson	1,000.00	98	Alfonso Guadalupe Medina	2,000.00
84	Inosencio Guadalupe Alamilla	2,000.00	99	Tiburcio Maximo Gongora	2,000.00
85	Gloricela Benita Heredia	2,000.00	100	Alejandro Calderon	2,000.00
86	Demetria Amalia Aguilar	4,000.00	101	Belizario Ramon Carballo	4,000.00
87	Estella Brenda Codd	2,000.00	102	Urbano Castillo	4,000.00
88	Consuelo Osorio	4,000.00	103	Marina Cordova	2,000.00
89	Dionisio Pech	2,000.00	104	Elizardo Benedicto Pech	2,000.00
90	Valentina Miranda	2,000.00	105	Juan Miguel Cuellar	4,000.00
91	Luis Betancourt	4,000.00			
				Total Benefits	\$288,000.01

This fund grew by a minimal amount of \$63,689.50, nevertheless it was an increase when compared to our increase of \$32,397.00 for last fiscal year. This was due to a minimal decrease in the number of deaths as 105 benefits were paid when compared to 101 benefits paid last fiscal year. The total benefits paid for this fiscal year were \$288,000.01 compared to \$311,000.00 from last year.

The fund balance stood at \$2,051,466.50 (Note 13) compared to \$1,987,777.00 as at end of last fiscal year.

The fund is undergoing an actuarial review to ensure that it remains viable and sustainable as it is impacted by mortality rate, health indexes and the age and gender composition of our membership as well as many other relevant factors.

SAVINGS AND LOANS MEMBERSHIP SCHEME

LICU continues to offer support to our members and their beneficiaries with this free coverage on their loans and shares. We are cognizant that finances are a basic need for everyone and the shares of our deceased members is available to the beneficiaries along with the matching grant on the shares. Loan balances are also covered up to their determined amounts depending on the loan type.

This benefit financially assisted the families of 118 members who had passed away which was an increase when compared to 108 families last fiscal year. The total benefits paid for this fiscal year amounted to \$370,472.50 which also saw an increase when compared to \$363,818.11 from last year.



This fund grew by \$143,293.16 which shows a decrease when compared to last year's growth of \$170,666.00. The fund has a balance of \$2,655,680.16 (Note 14) as compared to \$2,512,367.00 after fifteen (15) years as captured in the audited financial statement.

This benefit is being assessed as an actuarial review is being conducted to determine its sustainability.



ALLIANCES/PARTNERSHIP/NETWORKING

RF&G INSURANCE

LICU is proud to have established long lasting business relationships with stakeholders that bring added value for the benefit of our membership. We initiated with RF&G Insurance since 2009 and then transitioned to being an official agent as of 2013. All members continue to enjoy 15% discount on their housing insurances. Last year this discount resulted in total earnings of \$23,722.12 for our members. This was an increase in the earnings of last fiscal year of \$18,299.44. These earnings are passed on to the membership who have additional funds as yet another benefit of being a LICU member.

As agents, we also earned \$14,146.72 in commission for the premium coverages for fiscal year 2024-2025 which contributes to the net surplus which is returned to the membership, after the regulatory commitments are met.

LICU STAR SAVERS PROGRAM AND COMMUNITY OUTREACH

Since 2015, La Inmaculada Credit Union Ltd. has been visiting the schools promoting the importance of early savings and the benefits of being part of the credit union movement. The continuous impact in the life of our members, especially in the rural communities has been tremendous. Presently, we have maintained a close relationship with 15 primary schools and 3 secondary schools in the Orange Walk District. In addition, our efforts have expanded as we are now working closely with primary, secondary and tertiary schools in the Corozal and Cayo Districts.

Moreover, La Inmaculada Credit Union Ltd. has personalized our presentations to be adaptive to the learning patterns and stages of the students by having a 'three little pigs' story with a twist to include financial prosperity for the infant division students and tailoring presentations and informative sessions to the other divisions in the primary school levels. Furthermore, at the Secondary and Tertiary levels the use of PowerPoint presentations at career days and other open days have been the effective mediums used to promote the importance of saving at an early age. We also promote our scholarship opportunities, student loans and the Credit Union Movement at all levels. Our continuous efforts by our front line staff, our credit advisors, our MicroFinance Field Officers and our Marketing Officers have greatly contributed to our increase in what we hope will remain as a long-lasting relationship with the education sector.

CRESAP

In June 21, 2022 the Government of Belize accessed a loan from the World Bank for the amount of 50 million Belize Dollars to finance the Climate Resilient and Sustainable Agriculture Project (CRESAP). From the funds obtained \$32 million have been assigned to serve as a matching grant facility for Climate Smart Agriculture projects. The project is been divided into 2 windows:

Window 1 for small farmers (0.5 acres – 20 acres in production)

Window 2 for medium and large farmers or farmer groups (20.1 acres – 200 acres in production).

These projects comprise of a beneficiary contribution that may be via a credit facility and the Matching Grant facility. After completing a thorough review mandated by the World Bank, La Inmaculada Credit Union Ltd. was accepted as an approved participating financial institution to facilitate the credit portion for the CRESAP project.

This partnership with CRESAP was formalized on June 26, 2024. LICU was a natural partner as we have been investing time and resources in climate smart technologies since 2017 to promote the adoption of tested and properly selected Climate Smart Agriculture (CSA) technologies, approaches and practices by Belizean climate-vulnerable farmers.



Presently, La Inmaculada Credit Union is processing and disbursing both Window 1 and Window 2 projects. La Inmaculada Credit Union Ltd. has seen this project as an opportunity in assisting our existing member-farmers, aid in the inclusion of female farmers and welcome new members contributing in a growth in membership, and future loans.

Our high standard in quality services has made La Inmaculada Credit Union Ltd. be part of this excellent project and we pledge to continue networking with potential social partners for projects with the sole purpose of having positive impact to the livelihood of our membership and to always be the institution that invites you to Grow with Us!



EXTERNAL FUNDING

LICU has been able to manage its operations for many years now with its internal resources. We have always remained available to provide information and support to many projects in development as we know that our collaborative efforts yield much needed support in areas of importance to our members.

LICU is also in dialogue with GCF and IDB to develop a project under the concept of “Strengthening Belize private sector access to climate finance.” The concept has been approved and is being expanded to include more tailored and personalized support to MSME’s. The project includes capacity building for MSMEs to access and implement climate-resilient, low-carbon emission technologies and practices. We have a strong network support and we will definitely rely on them to be an integral part of this exciting project.

EDUCATION AND TRAINING

Prosperity Vision Scholarships

We are proud to have awarded 54 scholarships of \$4,000.00 per student to secondary school recipients since we started this assistance program in 2004. We currently have 9 active scholarship recipients, however only six are at the secondary level.

We informed the membership last year that we chose to redirect our assistance to tertiary level students. We initially allocated to assist two students to pursue their Associate’s Degree at the Junior College of their choice within the country of Belize with a total assistance of \$4,000.00 for their two years of study. However, due to the high caliber of applicants, three deserving recipients were chosen as follows:



Scholarship recipients starting from the left:

- Brenda F. Hernandez - Zair L. Manzanero - Janina P. Stamp



We are proud to see many of our scholarship recipients doing well in the labor force and we look to expanding this rewarding program, once it is sustainable, as we know that we are making a small contribution to the forging of a promising future for many students and their families.

STAFF DEVELOPMENT

Over the past year the Human Resource Department has continued to prioritize the growth and development, engagement and wellbeing of our staff. We aim to promote a culture of continuous learning, collaboration, team spirit and excellence. Our annual performance reviews, staff meetings, coaching, trainings, internal and social activities have supported ongoing employee growth.

Throughout the year a series of professional training courses take place, both in-house and through external providers. Key areas include the following:

- 2nd Annual AML/CFT Conference hosted by NAMLAC on June 17-19, 2024
- Blockchain compliance as a supply chain in AML/BSA/OFAC/CFT/CFP Webinar hosted by the AMLFC Institute on June 27, 2024
- OSIPP 1st Annual AML/CFT/CPF Enterprise Risk Management hosted by Philipa Duncan on August 22, 2024
- Update on AML/CFT/CPF Guidelines hosted by Carolyn Morris on September 6, 2024
- 23rd Annual Education Conference hosted by Ms. Alma Gomez on November 8, 2024
- HR Summit (Empowering HR leaders to Drive Organizational Success) hosted by BAHBP on November 14, 2024
- Security Rights Register UAT & Training Mission hosted on site by FC Financing on November 20, 2024
- Targeted Financial Sanctions Framework hosted by Andrew Dalip on February 5, 2025
- Ultimate Future Proof – Build Websites and Mobile Apps hosted online by Pixel Media (Gabriel Casey & Cameron Willoughby) on May-September 2024
- AWS Disaster Recovery Seminar hosted by Kerin Escalante (Migration Sales Essentials) on November 6, 2024
- “Currency Design Reveal Ceremony” hosted by the Central Bank on January 23, 2025
- Knowbe4 Cyber-wellness Training Campaign held in October 2024

As we aim to prioritize employee engagement, we successfully hosted a range of activities to strengthen team cohesion, while promoting employee wellbeing. Some of these include recognition programs, health and wellness programs, in-House Women’s Day Activities, Christmas staff competitions among others. We have also actively encouraged staff participation in a variety of social initiatives, including Cancer Awareness, Autism,



Violence Against Women, and Mental Health. Participating in these activities has contributed to increased positive workplace culture by strengthening team relationships and understanding that one's support can go a long way in changing someone's life.



Our progressive recruitment efforts ensured we filled the key positions critical to our operations while also improving workforce diversity at both the Orange Walk and Belmopan Branches. Equally LICU has demonstrated its commitment to talent management and employee development, in the form of internal promotions and upward career transitions. We are happy to see staff improvements, which have positively impacted both the workflow and the institution. Management sees the importance of ongoing talent management efforts and expresses gratitude to all those who have remained dedicated and committed.

LICU also believes in nurturing future talent through its impactful internship programs. Every year we train over four to five interns who remain with us during the programmed internship time frame. We have hired a few of these promising interns as full-time staff.

HUMAN RESOURCES COMPLEMENT:

This fiscal year saw the growth of our staff complement from 59 to 66 to meet our members' needs. We are very pleased with our current staff as they have proven their full commitment to providing superior services to LICU and our members.

LOOKING AHEAD:

In the coming year, HR, along with the General Manager and management plan to continue working with staff to expand leadership development programs. We remain committed to building a motivated, skilled and future ready workplace to continuously elevate the daily services for all our valued members.

COMPLIANCE AND REGULATION

Over the past year, La Inmaculada credit union has undertaken several Anti-Money Laundering and Countering the Financing of Terrorism (AML-CFT) initiatives in response to evolving regulatory requirements, and an ongoing enterprise-wide risk assessment exercise, prioritization of frontline training, and data integrity enhancements.

In alignment with the Money Laundering and Terrorism Prevention Act (MLTPA) and its accompanying amendments, we have integrated national AML/CFT priorities into our risk assessment processes. This approach emphasizes focusing on higher-risk customers and activities, ensuring our compliance efforts are aligned with current threats. We are in the process of enhancing our policies and procedures to align with new AML-CFT regulations, ensuring continued compliance and proactively addressing supervisory expectations.

Our institution is currently undergoing a comprehensive risk assessment framework that will evaluate money laundering and terrorist financing risks across all business activities, products, services, distribution channels,



customer segments, and geographic locations. The ongoing comprehensive risk assessment will lead to a recalibration of our risk appetite and the refinement of controls across high-risk areas, including customer due diligence, transaction monitoring, and reporting processes. This framework will be periodically reviewed by LICU and updated, especially when there are material changes to our risk profile, ensuring our AML/CFT program remains effective and responsive to new threats.

This year, LICU welcomed new hires and in recognizing the critical role of our frontline staff in AML/CFT efforts, we have enhanced our training programs to ensure they are well-equipped to identify and report suspicious activities. We implemented updated, targeted AML-CFT training for all frontline staff, emphasizing updates on emerging threats, clear guidelines on customer due diligence and referencing practical scenarios, red flags for suspicious activity, and escalation protocols to foster a stronger culture of compliance.

LICU also afforded trainings to the compliance staff which included the awareness on the updates of the Central Bank of Belize Guidelines 2023, a specialized training for Compliance Officers offered by the Caribbean Confederation of Credit Unions, the latest tax reporting standards for Common Reporting Standards (CRS) offered by the Belize Tax Service Department and a comprehensive training in Targeted Financial Sanctions screening offered by the Financial Intelligence Unit (FIU). In total 403 participants benefitted from 27 training sessions during the past year which confirms our commitment to maintaining an adaptable training program.

To support our AML/CFT initiatives, we have prioritized the integrity of our data collection and data integrity processes. This involves implementing robust data governance policies, conducting regular audits, and utilizing technological solutions to ensure the accuracy and reliability of our data. Our dedicated team conducts periodic data integrity reviews, rectifying gaps in customer profiles (e.g., beneficial ownership information) and transaction records, thereby supporting more effective monitoring and risk reporting. Maintaining high-quality data is essential for effective risk assessment and compliance reporting, helping us to proactively detect and prevent illicit financial activities.

By continuously enhancing our practices, we aim to safeguard our institution and contribute to the broader financial system's integrity. These initiatives collectively strengthened our AML-CFT framework, enhanced operational resilience, and positioned us to effectively detect and mitigate emerging financial crime risks.

DELINQUENCY

We have spent countless hours, especially for the last ten years, to bring our delinquency within international standards of 5% or below and we are proud to share that our delinquency PAR 30 stands at 3.57%. We are now seeing the higher interest returns on our healthy and performing portfolio due to our enhanced due diligence and the commitment and integrity of our borrowing members who faithfully honor their commitments. We are then in a better position to continue meeting their future and current needs as they can access lower interest rates and higher rebates due to their consistent repayment efforts throughout the year.

The road to this achievement was challenging as it is common knowledge that collection is not well received despite our efforts to remain courteous and professional via all interactions and mediums of communications. We review our current loan practices and amend accordingly to ensure that we collect all relevant information to determine willingness and capacity to repay.

We have implemented many proactive approaches to encourage members to contact us as soon as there is any indication that there may be challenges in meeting their payments. It is far easier to update a loan that is one or two months delayed.



Our recovery efforts are designed to contact you at the first instance via telephone upon the first delays, if there is no response nor commitment, written reminders need to be issued. We keep the member and any surety, co-makers, co-signors, guarantors etc. informed of the recovery process once they are committed to the repayment of the loan.

We have been highly vigilant of having our current loan portfolio within the established parameters of our regulators and we have had to write off loan balances to not reflect in our reported loan portfolio to not present an overstated position. We were compelled to process two write off lists, to remain in compliance with the requirements of the regulators, the Central Bank of Belize, during the past year in the amounts of \$377,466.19 and \$1,011,713.63. These funds had already been fully provisioned for, so it did not impact our net surplus. Some of these loans have collateral that are being pursued via auction. We also have some with payments already being assigned. We are very aware that these outstanding funds are from your hard earned savings and we will continue to exhaust all avenues for recovery and we appreciate and encourage your support in prompting those in default to come to make arrangements to meet their legal obligations.

We want to emphasize that we pursue the recovery of these with full vigor as they are due and payable by law. We have recovered almost \$1.2 million as per our recovery reports for the last six years. We are confident that with our enhanced monitoring at the early stages, our consistent follow ups with those that are unable to update at the early stages, and with our more aggressive approach to chronic delays, which can either be purposeful or unintended, we will see increased recovery reports.

BELMOPAN BRANCH

LICU has been proudly serving the beautiful Garden City of Belmopan and its surroundings for over eleven years since we opened our doors in October 2013.

We are pleased to report that the loans processed for this fiscal year as compared to last year saw a commendable increase of 18% in value of loans with an increase of almost \$1.5 million. We also welcomed almost 400 new members into our LICU family as a result of our consistent services, our professional staff and our outreach efforts. We also lost some members due to their demise, migration, medical and educational needs, etc. We analyze these trends to be able to improve our services, benefits and products as we wish to establish lifelong relationships with all our members and their families.

We know that the growth of our membership and staff have greatly outgrown the current location of our office and we are already working towards the design and construction of our new office building to be housed in our large and spacious property in Belmopan City located at corner of Rio Grande Avenue and North Ring Road comprised of 1.158 acres. We are excited to finalize the design to commence construction of an energy efficient, climate resilient, welcoming, spacious and secure premises for the comfort and well-being of the staff and the membership. The building will utilize half of the property.

We also have exciting plans for other half acre for a potential project with GCF and we are hopeful that the concept note will culminate in an agreement that will bring added value and support to many MSME's for many years to come.





SUPREME COURT UPDATE

UPDATE FROM 75TH AGM

Last year we reported that on or about 16th June, 2021 Mrs. Yolanda Gomez commenced the two appeals against LICU and the Registrar of Credit Unions. Mrs. Gomez lodged the appeal against the decision of the Ag. Chief Justice, Madame Justice Michelle Arana delivered on 11th March, 2021 and entered on 20th May, 2021. Mrs. Gomez was ordered to pay LICU the sum of \$436,906.34 she embezzled from the Credit Union. The Judgment carries interest at the rate of 6% per annum.

Both appeals were heard by the Court of Appeal on 15th June, 2022. Judgment is reserved by the Court.

It was documented that it was expected that the Court of Appeal would affirm the decision of the High Court.

The update for this fiscal year is that the Court of Appeal dismissed the two appeals lodged by Mrs. Gomez on 7th July 2023. The Court affirmed the decision of the Ag. Chief Justice Madame Justice Michelle Arana (as she then was). Costs of the appeal were awarded against Mrs. Gomez.

Mrs. Gomez then filed an application dated 17 August 2023 in which she sought leave of the Court of Appeal to appeal the decision at the Caribbean Court of Justice (CCJ). The Court of Appeal of 15th March 2024 granted special leave to Mrs. Gomez to appeal the decision at the CCJ.

UPDATE FOR FISCAL YEAR 2024-2025:

The Court of Appeal granted Mrs. Gomez leave to appeal to the CCJ on the condition that she: (1) provides security for costs in the amount of BZ\$7,500.00 within 90 days of the Order; and (2) that her Attorney files a list of documents to be used in the appeal, within 90 days of the Order.

The time for payment of the security for costs and submission of list of documents expired on the 13th June 2024. Mrs. Gomez did not comply with the conditions stipulated, and thus the Court of Appeal's decision stands unchallenged.

CONCLUSION

LICU turns 76 this June 2025 and the overall financial health is stable and strong with a confident potential outlook of continued growth of a healthier loan portfolio, a more active membership and the possibility of strengthening partnerships and new opportunities to benefit our members in the horizon.

Our balance sheet has remained strong as we have remained solvent to meet the operational and productive needs of LICU whilst growing our asset base with healthy investments in land and property, increase in our healthy loan portfolio, updated membership information, consistent outreach efforts and new products for seasonal and basic continuous needs.

We have been able to remain in compliance with our Bad Debt Provisioning after moving \$1,006,570 to our surplus last year. This additional \$1M allowed us to allocate to our Net Institutional Capital, a Building Fund and very attractive dividends and rebates which will obviously see a decrease for this year, as only the current year's surplus will be available for distribution.



Our commendable positive growth in fixed assets, loan portfolio, timely and monitored investments, and shares impacts our need to allocate for our Net Institutional Capital of a minimum of 10%. Therefore, the Board has approved the following allocations to increase our Net Institutional Capital by \$1M as follows:

NIC before allocations	\$ 8,751,000.00
Special Reserve Fund	\$ 600,000.00
Net Surplus for 2024-2025	\$ 400,000.00 (12.5% to be allocated)
NIC (after net surplus allocation)	\$ 9,751,000.00

It is important to highlight that a total of \$5,566,611.87 has been allocated to our NIC since the change of management in 2015 to meet the regulatory requirements stipulated in the Credit Union ACT revised edition 2011.

The Board of Directors commends the membership, the management, staff, and volunteers for their excellent oversight, administration and monitoring of LICU's affairs for the fiscal year 2024-2025 which ended with a net surplus of \$3,289,437.00 (which slightly exceeds the surplus from last year despite many additional expenses incurred to bring LICU into compliance with technical requirements for your added safety.)

After the NIC allocation was done, the remaining surplus is being recommended to be distributed to all members in good standing with a dividend of 5% on the first \$8,000.00 in shares and on all shares in excess at 3%. The surplus also allows an 8.5% in rebates.

As has become customary, members may withdraw their dividends and rebates, if available, within the next two months and can apply for it at the office or via email, WhatsApp or online once their accounts are updated. We kindly request that you allow us three working days to process your request to place the funds in your deposits as the requests are numerous.

It has been the privilege of the Board of Directors to be a part of the transformative process that LICU embarked on ten years ago. Our policies and procedures have been drastically improved and redesigned with heightened internal and external oversight to retain your confidence. We are recognized as a respectable, stable, strong, accountable and thriving institution that is member driven and member focused and we look forward to continue working with the management and staff, the social partners, local stakeholders, our valued members and our communities to bring innovation, stability and growth to all!

Yours in cooperation,

Belarmino Esquivel
President

Board of Directors	
Belarmino Esquivel	- President
David Constanza	- Vice-President
Adimir Escalante	- Secretary
Iris Reyes	- Assistant Secretary
Gildardo Cervantes	- Treasurer



Treasurer's Report

April 1st 2024 to March 31st 2025

LICU celebrated a memorable 75th anniversary last year with a well-attended and highly interactive meeting. This 76th year also marks an important milestone in our history. This year 2025 is the tenth year after making the bold and unprecedented move to put LICU first and making a serious shift in the overall management and the controls to safeguard the best interests of the thousands of members who have invested their individual funds to collectively benefit from the prudent management of our volunteers, management and staff.

Every year has its own set of challenges and this past fiscal year had more than its fair share. We had to make adjustments to our controls over our delinquency with assertive decisions. We had to approve two sets of write off listings which reduced the reported loan portfolio. Despite this significant reduction, we still experienced a commendable growth as can be appreciated below. We also had to introduce more stringent recovery measures as many members were prioritizing the payment of other debts before those at LICU, which is unfair. These outstanding funds remain unproductive for too long and we could have been using these funds to assist other members who have been repaying. This is loss of potential income. Additionally we have to increase our expenses in follow up telephone calls, texts, emails, messages, and field visits not only to the members in arrears but also to those who signed on the promissory notes.

We also saw a significant increase in our operational expenses. Some of the increases were due to the upkeep and maintenance of Plaza 2 including electricity costs, office supplies, stationery, equipment and building maintenance for a full year as opposed to only nine months the previous year. We also updated the terms of our fixed assets to more applicable and realistic terms which increased our depreciation costs. Our staff expense also increased as we now have 66 staff in comparison to 59 staff as of end of last fiscal year. We are very comfortable with the caliber of our professional team at both Orange Walk Town and the City of Belmopan and we are seeing a marked improvement in the efficiency, transparency, accountability and professionalism in all our departments. Our controls are robust and active and our internal supervision units are ensuring that processes and procedures are being adhered to.

The collective efforts of your LICU team and your cooperation and patronage has resulted in the following increases in our three major areas as per below:

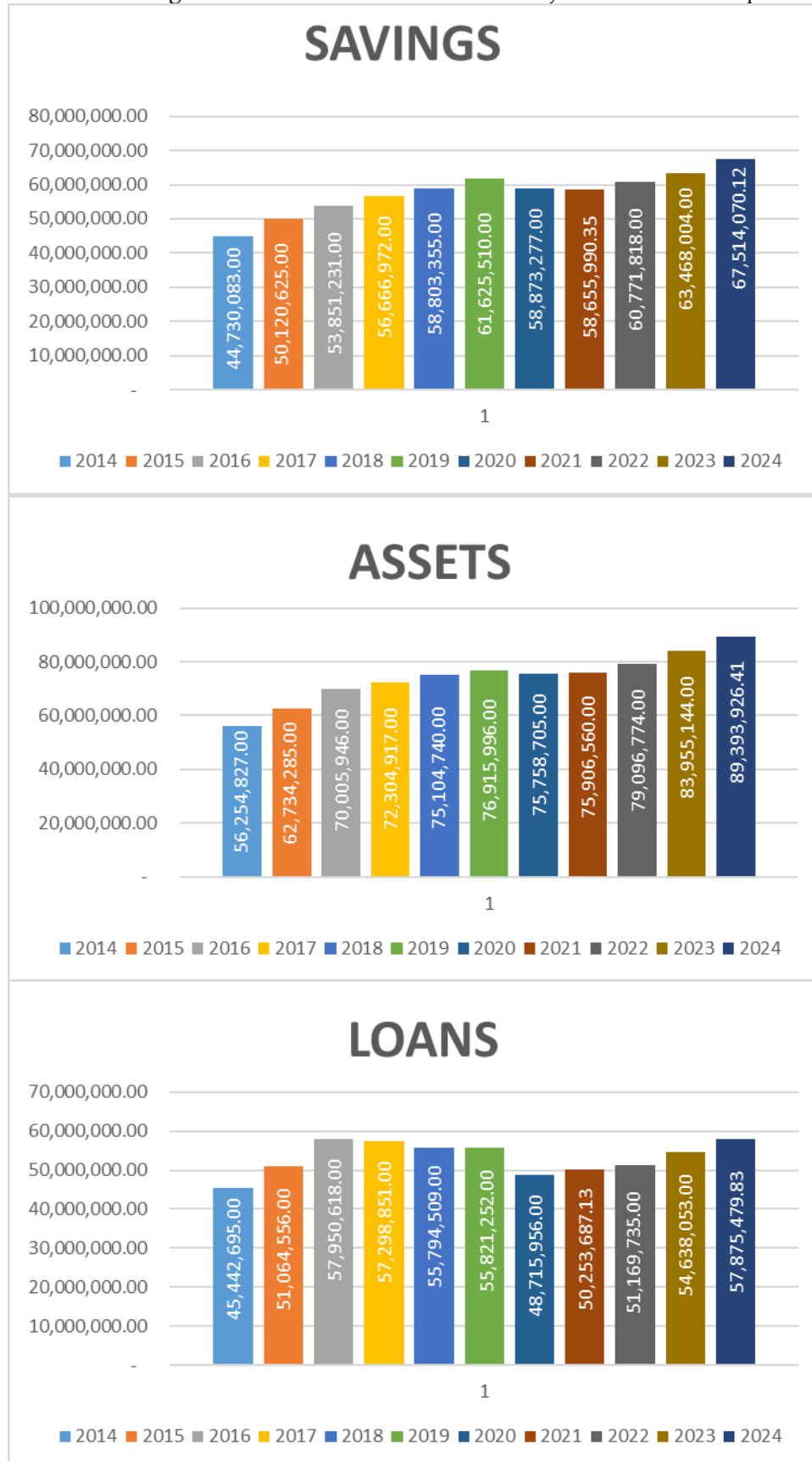
- Savings increased by \$4,046,066.12 or 6.37%
- Assets increased by \$5,438,782.41 or 6.48%
- Loans increased by \$3,237,426.83 or 5.93%

We have worked on a realistic budget incorporating all the recurring costs that were introduced this past year to be able to remain in compliance with current and upcoming cyber security requirements. We are projecting another year of excellent membership growth, loan growth and asset growth which should provide for healthy returns if we all continue to work together in keeping our respective commitments.

We have also implemented internal and external surveys on the performance of LICU to analyze the areas or products that are working well, those that may need to be revisited, and to develop new products or services for unmet needs. We will continue to do so at an even higher level this year as we can only improve if we know where we are not meeting the expectations. We invite you to visit our website at licu.org to become more familiar with what benefits and services you may not be utilizing, the new projects, vacancies, foreclosures as well as a space for you to share your comments on how we can serve you better.



This effort for reorganizing, restructuring and re-engineering every single process in all departments has been a continuous effort for the last ten years. We can proudly say that LICU was able to remain strong and stable with consistent growth as the following table shows our trend of three major sectors for the past eleven (11) years:





We chose to show the last eleven years to show the baseline and the growth achieved in the last ten years of prudent and accountable management. We are extremely pleased to note that our collective efforts have resulted in the following increases even when we endured trying circumstances:

	2014	2024	Increase \$	Increase %
Savings	44,730,083.00	67,514,070.12	22,783,987.12	51%
Assets	56,254,827.00	89,393,926.41	33,139,099.41	59%
Loans	45,442,695.00	57,875,479.83	12,432,784.83	27%

The impressive results are commendable especially since there were many issues with underreporting of arrears, lax controls, litigation, misuse of authority and other many other challenges such as the huge negative financial impact of COVID for the years 2020 and 2021. We are very thankful to God for His divine intervention and guidance throughout this process and we remain rooted in our faith that we will continue to see the positive trends in years to come.

LICU – ALWAYS WORKING FOR YOU!!

LICU is member focused and service driven and our fees are always designed to be accessible and affordable. We have regular supervision to ensure that we monitor all expenditures to obtain optimum returns in all daily operations. We could have enjoyed far greater growth than what was shown in the table above if all the surplus of those ten years would have been reinvested; however, it is only right and just to share the yearly surplus with our members.

The table below clearly highlights our commitment to providing the highest returns after allocation to the required statutory funds and also creating new funds to provide support in times of need. This proved to be very prudent as we have accessed from the Special Reserve Fund to allocate to our Net Institutional Capital to be in full compliance.

Year	Dividends & Rebates	Statutory	Special	Building	Contingency
2015-2016	\$ 831,556.00	\$ 957,961.00	\$ -		
2016-2017	\$ 1,843,630.00	\$ 794,364.00			
2017-2018	\$ 2,038,436.35	\$ 623,280.00	\$ 151,346.87		
2018-2019	\$ 2,766,072.32	\$ -	\$ 102,574.00		
2019-2020	\$ 1,876,946.35	\$ 175,040.61	\$ 525,121.81		
2020-2021	\$ 3,042,358.47	\$ 231,209.89	\$ 220,957.32		\$ 292,337.03
2021-2022	\$ 2,806,309.00				\$ 198,047.94
2022-2023	\$ 2,981,170.88	\$ 351,000.00			
2023-2024	\$ 3,302,474.06	\$ 300,000.00		\$ 609,341.00	
2024-2025	\$ 3,289,437.41	\$ 600,000.00	\$ (600,000.00)		
Total	\$ 24,778,390.84	\$ 4,032,855.50	\$ 400,000.00	\$ 609,341.00	\$ 490,384.97
Grand Total	\$30,310,972.31				

*2024-2025 Dividends and Rebates recommended at 76th AGM.

It is rewarding to see that you have been able to enjoy over \$24.7M in dividends and rebates where you have chosen to reinvest in your shares or used it for your immediate needs. We firmly believe that we have absorbed the majority of the negative impact for the last ten years and we have a solid foundation to now focus on growth, new partnerships, enhanced services and products once we continue to enjoy your support with your patronage. We will continue to put the processes in order to allow you to access the lowest rates and best services simply by being a member in good standing.



Our surplus could have been much higher as it was reduced by the need to increase our bad debt expense when we started to report the accurate delinquency figures that were grossly understated. Our highest delinquency was almost at 19% at its highest and it took us ten years to bring it to acceptable international standards for the first time this fiscal year. The table below shows the effort made to allocate as per Central Bank requirements:

Year	Bad Debt Allocation
2015	64,870.00
2016	807,716.00
2017	1,915,389.00
2018	1,527,159.00
2019	733,788.00
2020	1,041,740.00
2021	331,273.00
2022	800,000.00
2023	52,963.00
2024	(1,006,570.00)

If the delinquency had been adequately reported the above expenses would have been distributed prior to 2015 and the bulk of the above would have been added surplus that could have been declared in dividends and rebates. We made the proactive decision in 2022 to allocate for the potential deficit in loans in the after math of COVID 19, however we were able to recover at a higher level which allowed us to move over \$1M in 2024 to surplus which resulted in higher dividends and rebates.

We have also chosen to share the full impact of our support provided to the grieving families of our dearly departed members for the last ten years as per the table below:

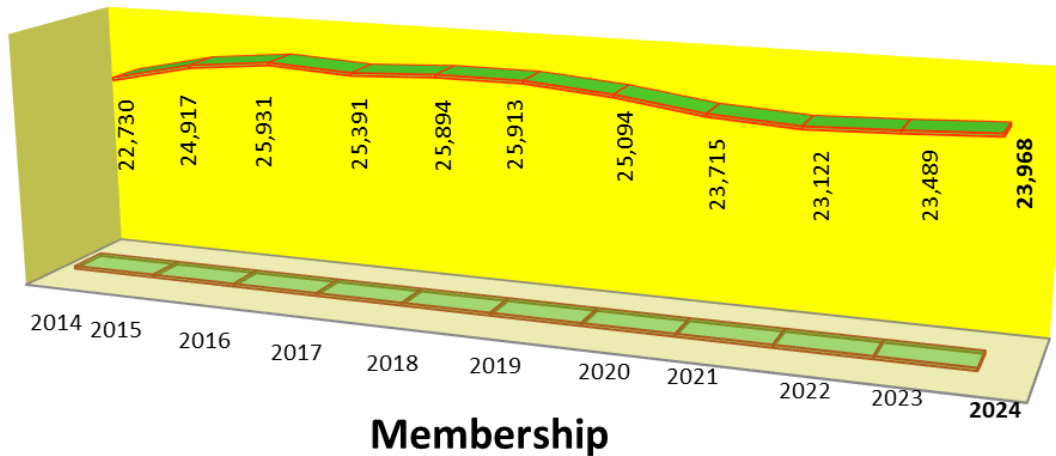
Year	Sunrise to Sunset #	Sunrise to Sunset \$	Membership Coverage #	Membership Coverage \$	GRAND TOTAL
2015-2016	62	\$ 186,000.00	82	\$ 422,131.89	
2016-2017	52	\$ 156,000.00	82	\$ 265,182.81	
2017-2018	65	\$ 182,000.00	81	\$ 315,037.20	
2018-2019	75	\$ 220,000.00	81	\$ 460,598.60	
2019-2020	68	\$ 202,000.00	27	\$ 146,469.81	
2020-2021	102	\$ 277,000.00	120	\$ 528,740.37	
2021-2022	111	\$ 315,333.33	115	\$ 374,860.57	
2022-2023	90	\$ 249,666.00	90	\$ 325,496.36	
2023-2024	101	\$ 311,000.00	108	\$ 363,818.11	
2024-2025	105	\$ 288,000.01	118	\$ 370,472.50	
TOTAL	831	\$ 2,386,999.34	904	\$ 3,572,808.22	\$ 5,959,807.56
				OVERALL RETURNS	\$ 36,270,779.87

We note that the increase in benefits paid over the last five years has increased significantly especially during the years of 2020 and 2021 due to the COVID-19 pandemic that terminated the life of many before their normal life expectancy. We have seen a rise in deaths due to accidents, let us be more careful on the roads to take care of ourselves and others. We have also seen an increase in deaths due to diabetes, high blood pressure, cancer etc. and we aim to share information on how to take care of our health with health days. Let us monitor our food and sugar intake, increase our water intake, and take time to do some exercise to remain in the best of health for our loved ones.



Our marketing and outreach efforts were significantly increased during this past year whilst still controlling our expenses. Our staff enjoys meeting our members in their home and businesses as it provides us with a unique experience of your successes, challenges and needs. We have been able to recommend changes to our loan products and services to be responsive to the evolving needs of the members through these rewarding encounters.

LICU has been active in office, via electronic mediums and on the ground in both Orange Walk Town and Belmopan City which resulted in the opening of 1,333 new accounts collectively in comparison to 1,167 last fiscal year. As at March 31, 2025 our membership stood at 23,968 which shows a small increase as compared to the membership of 23,489 as at end of the previous fiscal year.



We want to encourage all members to be active in their accounts by saving constantly, borrowing prudently, repaying timely, using the access to funds via NetWork One via ATM's and POS stations, using the Depository Bin, enrolling into the mobile banking and visiting our website to see what new and exciting news are available.

Conclusion

We are excited for this fiscal year 2025-2026 as we have a knowledgeable and experienced Board of Directors, Supervisory Committee and Credit Committee to guide our dedicated and well trained staff to deliver a superior member experience with the most accessible services and products. We remain open to new opportunities for internal expansion, infrastructure development (Plaza3), further implementation of technological interventions and new exciting potential partners for new projects.

The fruition of these improvements will only be made possible with your support and your active promotion of your credit union, LICU, to your family, friends, acquaintances and co-workers so that they can also benefit from the wide cadre of services that LICU offers as we are ready and willing to welcome them to Grow with Us!!!!

Respectfully,

Gildardo Cervantes
Treasurer

CREDIT COMMITTEE

2024 - 2025



Chairperson

MR. JAVIER MORENO



Secretary

MRS. MARCIA TUN



Assistant Secretary

MRS. SUZANNIE CAJUN



Credit Committee Report

April 1, 2024 – March 31, 2025

INTRODUCTION

LICU could once more narrate another success story with our fiscal year ending March 2025. Despite the fierce competition in the credit industry, LICU stood tall amongst the corporate and cooperative giants in the credit-lending field.

The inclusion of new products in our credit line, such as: the Back -to-School loan promotion, CRESAP, Flash Cash – Business, and Flash Cash- Personal all added to the options that were accessible to our members/owners to service and/or meet their needs during April 2024 to March 2025. The Credit committee for its part exercised due diligence in its functions to ensure that best practices were employed as the products in our credit line were made accessible and affordable to our members/owners.

LOAN PORTFOLIO

In the past fiscal year 3,505 loans were approved at a total value of \$35,873,510.75. In comparison to last year, we experienced an increase of \$2,369,964.59 (7%) in our approved loan portfolio. Our top five loan purposes were namely: Personal - \$13,466,951, Home improvement - \$7,072,100, HOGAR - \$3,782,070, Seasonal - \$3,151,450 and Vehicle - \$2,103,560. This year Vehicle loans replaced MSME loans as the fifth top loan demand. The percentages for the loan sectors are illustrated in the accompanying Pie chart.

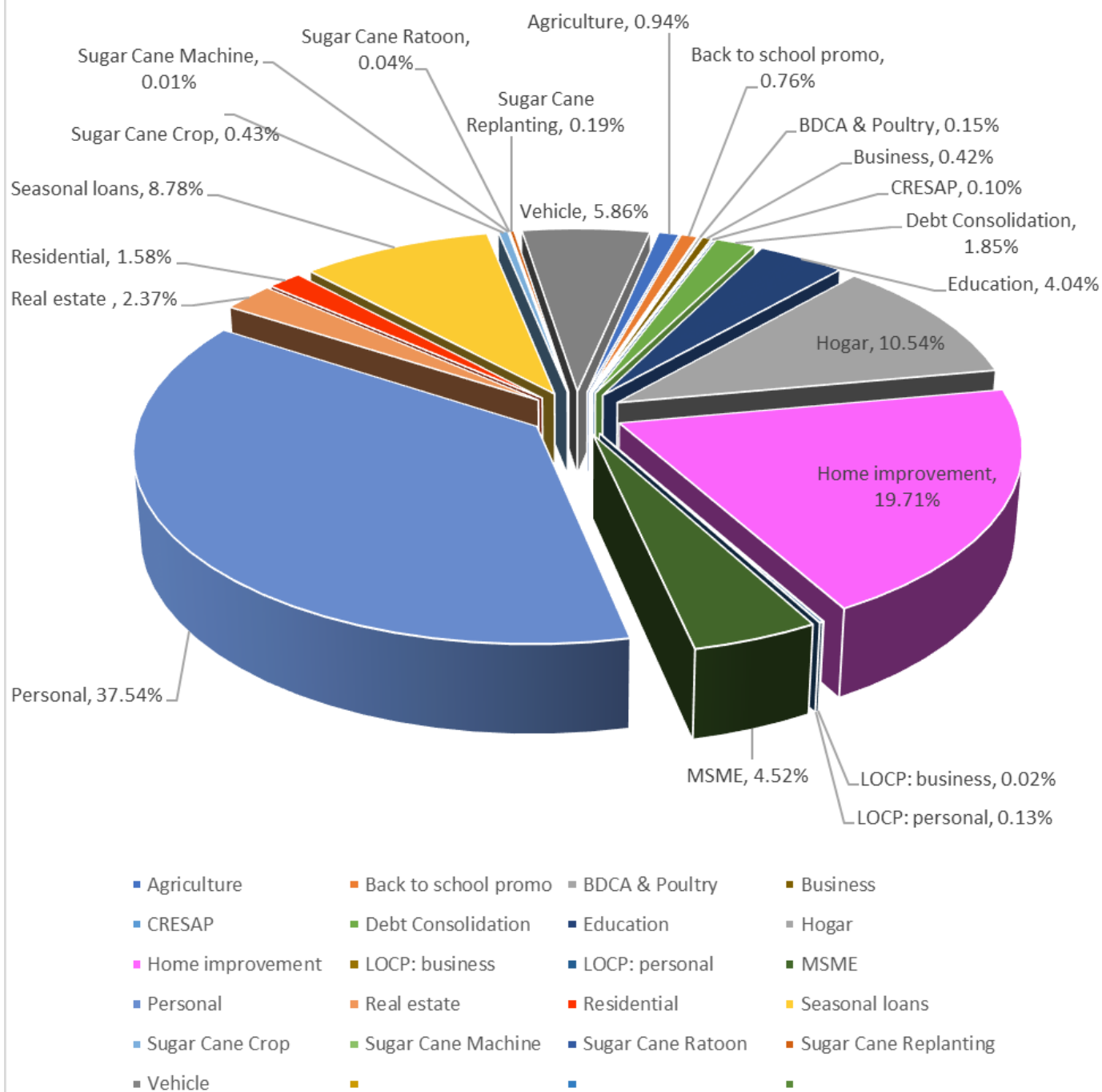
Our overall aggregate loan portfolio stood at \$57,875,270.60 with our Belmopan branch bearing a value of \$12,714,854.60 and our headquarters in Orange Walk with a value of \$45,160,416.00.

Our fiscal year recorded an increase of three-point nine percent (3.9%) in issued loans. Our overall aggregate loan portfolio also experienced an increase of seven-point two percent (7.2%) at a value of \$2,411,564.59.

Tables I and II that follow further illustrate the performance of our loan portfolio for the fiscal year 2024 – 2025.



Loan Sectors



**Table I. Loans by sectors for 2024 – 2025**

Agriculture	\$337,700.00
Back to School Promo	\$271,900.00
BDCA & Poultry	\$54,500.00
Business	\$149,500.00
CRESAP	\$34,400.00
Debt Consolidation	\$662,709.75
Education	\$1,449,875.00
Hogar	\$3,782,070.00
Home improvement	\$7,072,100.00
LOCB: business	\$8,000.00
LOCP: personal	\$47,035.00
MSME	\$1,620,930.00
Personal	\$13,466,951.00
Real estate	\$850,300.00
Residential	\$568,180.00
Seasonal loans	\$3,151,450.00
Sugar Cane Crop	\$154,900.00
Sugar Cane Machine	\$3,000.00
Sugar Cane Ratoon	\$14,650.00
Sugar Cane Replanting	\$69,800.00
Vehicle	\$2,103,560.00

Table II. Loans disbursement by branch 2024 – 2025

Branch	No. of loans	Loans value
Belmopan	870	\$9,444,295.00
Orange Walk	2,635	\$26,429,215.75
Total	3,505	\$35,873,510.75

DELINQUENCY

At the end of our fiscal year in March, loans in arrears stood at 3.57% of our loan portfolio. This is a record low and a huge decrease of fifty-eight percent from the 8.41% of last fiscal year 2024. For fiscal year ending March 2025, a total of 334 loans were found in arrears with a combined value of \$2,064,136.59. The leading sector in arrears was once more the personal and consumer loans at a value of \$1,224,892.38.



Over this past fiscal year, 310 loans were written off at a combined value of \$1,360,693.13. This is counter-productive. It certainly reduces the benefits that members/owners could enjoy collectively at the end of another fiscal year. Efforts to recover on loans written-off generated a combined amount of \$213,537.43.

The delinquency rate of 3.57% may be considered as “acceptable” as per credit standards. Effective oversight and proaction though are needed to cap loans in arrears at this level, and to take it to its lowest point possible. We commend the LMOs (Loans Monitoring Officers) for their diligence at arriving at this desired outcome. They are urged to adapt to and to anticipate changes as it occurs in the credit landscape.

LICU is a cooperative whose survival in the credit industry is reliant on the responsible actions of its members/owners. We can only be true to our motto, *Grow with us!*, if our members/owners consistently save and/or meet their debt obligations as agreed. We applaud the members who did just that, this past fiscal year. Kudos!

CONCLUSION

“When elephants fight, the grass gets trampled”. Currently, the developed countries have engaged in a tariff war which has the global economy hanging in a balance. Belize, our treasured sovereignty, will certainly not be spared from the aftermath of this war. In anticipation of challenges and possible dire times ahead, LICU can serve as that needed beacon for our members/owners in the darkness of uncertainty. A solid step in that direction is to embrace and to employ consistently the KYC (Know your customer) process. Let’s truly get to know our members/owners and be able to serve their needs, first.

Our members/owners, borrow wisely and honor your debts. We are a cooperative, let’s be each other’s keeper.

LICU is our child, our members/owners are the village. *Grow with us!*

Our committee has been privileged to serve in safeguarding your financial interests and benefits here at LICU for another successful fiscal year. We recognize management and staff for their efforts to uphold LICU’s mission and to be of service to you our members/owners. God is good all the time, all the time God is good. We are immensely grateful for His divine blessings and mercy in granting us another successful fiscal year. We ask for His unconditional blessings and protection in the year ahead.

Respectfully yours,

Javier E. Moreno, Chairperson

Marcia Tun, Secretary

Suzannie Cajun, Assistant Secretary





Grow With Us



REQUIREMENTS TO OPEN AN ACCOUNT

1. VALID Belizean ID: SOCIAL SECURITY/ PASSPORT
2. PROOF OF ADDRESS: using any of the following documents: a) a recent utility bill (within 3 months), b) Chairman/ Mayor Letter, c) tax statement, d) bank statement in your name, e) An employment letter that states your address
3. \$30.00 to Open an Account

If a utility bill is not in your name, please fill out the supplementary confirmation slip so the utility bill owner can confirm your current permanent address and bring along the utility bill owner's original valid identification (Valid Social Security Card or Passport).

If you are interested in opening a Minor Account the above is required for custodian and additional requirements below is required for the minor:

1. An address confirmation slip
2. Minor's Birth Certificate or Nationality Paper
3. Valid Belizean ID (Social Security or Passport)
4. \$20.00 to open an account

Feel free to contact us for any further information.

Tel: 380-2358 or 380-0483 or 880-0483 or 880-0498



REQUIREMENTS FOR A LOAN

1. VALID BELIZEAN ID: SOCIAL SECURITY/ PASSPORT
2. PROOF OF ADDRESS: i.e., - a recent (within 3 months) utility bill
- tax statement
- bank statement in your name
- Chairman/ Mayor Letter.

If a utility bill is not in your name, please fill out the supplementary confirmation slip so the utility bill owner can confirm your current permanent address and bring along the utility bill owner's original valid identification (Social Security Card or Passport).

3. PROOF OF INCOME: i.e.,

If employed

- A recent job letter
(must be employed for 6 months or more)
- Recent Pay slips
(within the past 3 months)

If you are self employed

- an Income and Expense Statement
of the Business
- Reference letters of customers/clients.



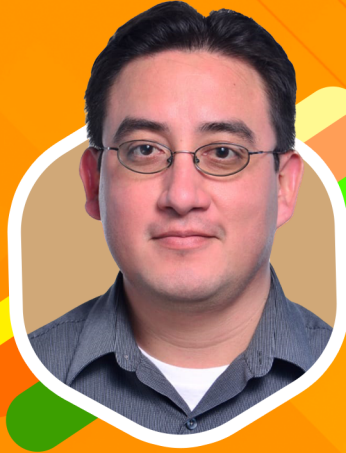
Feel free to contact us for any further information.

Tel: 380-2358 or 380-0483 or 880-0483 or 880-0498

Grow With Us

SUPERVISORY COMMITTEE

2024 - 2025



Chairperson

MR. LEANDRO OSGALLA



Secretary

MR. HECTOR MORALES



Officer

MS. SHANELIE GUEMEZ



SUPERVISORY COMMITTEE REPORT

1 April 2024 – 31 March 2025

Presented to the membership of La Inmaculada Credit Union Limited (LICU) on this 76th Annual General Meeting.

Pursuant to the Credit Union Act of the Laws of Belize, your Supervisory Committee examined the financial statements at LICU and the related reports for the fiscal year ended 31 March 2025. In our opinion, the reports present fairly, in all material respects, the financial position of LICU.

We take this opportunity to remind you that your Supervisory Committee is responsible for examining the controls and systems at La Inmaculada Credit Union Ltd. The Internal Audit department is also key to ensuring our role becomes functional and effective. Our full time Internal Audit Department concentrates on identifying, testing, and providing recommendations to strengthening the internal control processes within the organization.

During this fiscal year, the Supervisory Committee has performed the following tasks:

1. Conducted cash counts and vault checks at all branches to ensure security and accountability of our assets.
2. Collaborated with the Central Bank of Belize to ensure compliance with requirements and recommendations made during their visits.
3. Engaged in ongoing discussion, planning and implementation of audit plans along with the Internal Audit Department.
4. Provided quarterly recommendations on procedures for a more organized testing of major risk areas: members loans, cash and cash equivalent, expenses, and anti-money laundering.
5. Reviewed minutes of Board of Directors meetings to ensure proper guidance.
6. Conducted monthly financial statement reviews to be presented to the Board.
7. Engaged management in discussions for areas to improve.
8. Reviewed the security surveillance system reports to ensure that the surveillance system is functioning adequately.
9. Ensured that a surety bond was in place.
10. Continuous strengthening of the Internal Audit Department through the following:
 - a. Recruited internally Mr. Adrian Armstrong as the new Assistant Internal Auditor.
 - b. Internal Auditor, Mr. Glen Cal, continues pursuing certification as a Certified Internal Auditor.

Having examined and conducted these tasks, we conclude that efforts have been made to ensure compliance and accountability to you, our member owners. We assure you that the Credit Union continues to make positive changes in becoming more innovative, efficient and productive. This



Supervisory Committee is committed to continuous improvement in oversight and professional development to ensure transparency and accountability.

CLOSING REMARKS

The Supervisory Committee offers its appreciation to the members of LICU for the opportunity to serve this past year. We must mention our gratitude to our General Manager for her endless support and to the staff for their continued collaboration in assisting us in fulfilling our roles and responsibilities as the Supervisory Committee. You are encouraged to “Grow with Us” and continue to make LICU your partner in financial security and stability.

The Supervisory Committee welcomes your valuable concerns and suggestions as we remain committed to improve our services to you, our esteemed members. Please feel free to contact us at any of the following email addresses:


leandroosgalla@licubelize.org


hectormorales@licubelize.org


shanelieguemez@licubelize.org

We thank the Almighty as He continues to bless this financial institution and its members in so many ways.

Respectfully,



Mr. Leandro Osgalla
Chair

Mr. Hector Morales
Secretary

Ms. Shanelie Guemez
Officer



**LA INMACULADA CREDIT
UNION LIMITED**

Financial Statements

For the year ended 31 March 2025



Crowe Belize LLP

35A Regent Street

Belize City, Belize

Main +501 227 6629

www.crowe.bz

Independent auditor's report to the Board of Directors and Members of La Inmaculada Credit Union Limited

Opinion

We have audited the accompanying financial statements of La Inmaculada Credit Union Limited (Credit Union) which comprise of the statement of financial position as at 31 March 2025 and the statements of comprehensive income, changes in equity and cash flows for the year then ended and a summary of significant accounting policies and other explanatory notes.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of La Inmaculada Credit Union Limited as of 31 March 2025, and of its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRS) and the financial reporting provisions of the Credit Unions Act Chapter 314 of the Substantive Laws of Belize.

We conducted our audit in accordance with International Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Credit Union in accordance with the International Ethics Standards Board for Accountant's Code of Ethics for Professional Accountants (IESBA Code) and we have fulfilled our other ethical responsibilities in accordance with the IESBA Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibility of management and those charged with governance for the financial statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with IFRS, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, management is responsible for assessing the ability of the Credit Union to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Credit Union or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the financial reporting process.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.



As part of an audit in accordance with ISAs, we:

- (i) exercise professional judgement and maintain professional skepticism throughout the audit.
- (ii) identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error; design and perform audit procedures responsive to those risks; and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- (iii) obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- (iv) evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- (v) conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the ability of the Credit Union to continue as a going concern. If we should conclude that a material uncertainty exists, we are required to draw attention in our report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify the opinion. Our conclusions are based on the audit evidence obtained up to the date of our report. However, future events or conditions may cause the Credit Union to cease to continue as a going concern.
- (vi) evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- (vii) obtain sufficient audit evidence regarding the financial information of the Credit Union to express an opinion on the financial statements. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Crowe Belize LLP

Crowe Belize LLP

14 May 2025

**La Inmaculada Credit Union Limited****Statement of financial position**

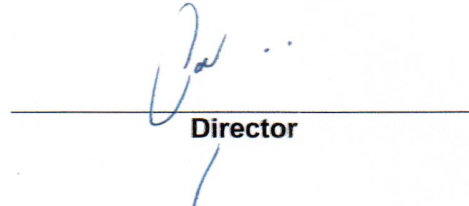
As at 31 March 2025

(In Belize Dollars)

	Notes	2025	2024
Assets			
Cash and cash equivalents		13,940,121	13,032,056
Interest bearing deposits	4	688,696	661,826
Investments	5	11,444,860	11,257,400
Inventory		67,376	4,605
Members' loans receivable	6	57,875,480	54,638,053
Less: loan loss provisions	6	(1,128,666)	(2,487,846)
Other receivables and prepayments	7	656,325	953,410
Property and equipment	8	5,849,734	5,895,640
Total assets		89,393,926	83,955,144
Liabilities			
Members' deposits	9	10,100,364	8,251,357
Shares – non-mandatory	10	57,174,026	54,981,757
Accounts payable and accruals	11	2,746,785	1,462,445
Mortgage insurance escrow payable	12	174,465	260,056
Membership scheme – Sunrise to Sunset fund	13	2,051,467	1,987,777
Membership scheme – Life savings and loan protection	14	2,655,680	2,512,367
Total liabilities		74,902,787	69,455,759
Net assets		14,491,139	14,499,385
Members' equity			
Shares – mandatory		239,680	234,890
Revaluation reserves		77,376	77,376
Special reserves and contingency fund		890,385	1,490,385
Guaranty fund		9,351,000	8,451,000
Building fund		609,341	-
Undivided earnings		3,323,357	4,245,734
Total members' equity		14,491,139	14,499,385

The financial statements were approved and authorized for issue by the Board of Directors on
15 May 2025.


 Director


 Director

The accompanying notes are an integral part of these financial statements.


La Inmaculada Credit Union Limited
Statement of comprehensive income

Year ended 31 March 2025

(In Belize Dollars)

	Notes	2025	2024
Income			
Interest income:			
Interest income	15	6,311,468	6,160,982
Less: interest expense	15	(1,835)	(1,698)
Net interest income		6,309,633	6,159,284
Fee and commission income	16	876,831	816,813
Other operating income	17	547,764	1,465,511
Operating income		7,734,228	8,441,608
Provision for losses	18	(30,000)	-
Other operating expenses	19	(4,414,791)	(4,222,267)
Net income for the year		3,289,437	4,219,341

The accompanying notes are an integral part of these financial statements.

**La Inmaculada Credit Union Limited****Statement of changes in equity**

Year ended 31 March 2025

(In Belize Dollars)

	Shares – mandatory	Revaluation reserves	Special reserves & contingency fund	Guaranty fund (other reserves)	Undivided earnings	Total members' equity
At 1 April 2023	232,270	77,376	1,490,385	8,100,000	3,351,247	13,251,278
Net increase in shares	2,620	-	-	-	-	2,620
Transfers	-	-	-	351,000	(351,000)	-
Dividend and rebate paid	-	-	-	-	(2,981,171)	(2,981,171)
Dividend reversals	-	-	-	-	7,317	7,317
Net income for the year	-	-	-	-	4,219,341	4,219,341
At 31 March 2024	234,890	77,376	1,490,385	8,451,000	4,245,734	14,499,385

	Shares – mandatory	Revaluation reserves	Special reserves & contingency fund	Guaranty fund (other reserves)	Building Fund	Undivided earnings	Total members' equity
At 1 April 2024	234,890	77,376	1,490,385	8,451,000	-	4,245,734	14,499,385
Net increase in shares	4,790	-	-	-	-	-	4,790
Transfers	-	-	(600,000)	900,000	609,341	(909,341)	-
Dividend and rebate paid	-	-	-	-	-	(3,302,473)	(3,302,473)
Net income for the year	-	-	-	-	-	3,289,437	3,289,437
At 31 March 2025	239,680	77,376	890,385	9,351,000	609,341	3,323,357	14,491,139

Central Bank of Belize Regulations require that member share accounts are divided into mandatory and non-mandatory shares. Mandatory shares are reflected in equity; non-mandatory shares are reflected as liabilities. The Credit Union requires each member to own two mandatory shares of \$5 per share. Total mandatory shares issued as of 31 March 2025 were 23,968 (2024 – 23,489).



La Inmaculada Credit Union Limited

Statement of cash flows

Year ended 31 March 2025

(In Belize Dollars)

	Notes	2025	2024
Cash flow from operating activities:			
Net income for the year		3,289,437	4,219,341
Adjustments for items not affecting operating cash:			
Depreciation expense	8	262,740	229,482
Provision for loan losses	6	30,000	(1,006,570)
Loss on disposal		35,486	72,805
Write off of loans receivable	6	(1,389,180)	(617,727)
Operating profit before working capital changes		2,228,483	2,897,331
Changes in working capital			
(Increase) in members' loans receivable	6	(3,237,427)	(3,468,318)
Decrease/(increase) in other receivables and prepayments	7	297,085	(217,848)
(Increase) in inventory		(62,771)	(4,268)
Increase in members' deposits	9	1,849,007	600,254
Increase in non-mandatory shares	10	2,192,269	2,093,312
Increase in accounts payable and accruals	11	1,284,340	659,422
(Decrease)/increase in mortgage escrow payable	12	(85,591)	54,212
Increase in member scheme – Sunrise to Sunset liability	13	63,690	32,397
Increase in membership scheme – LS and LP	14	143,313	170,666
Net cash provided by operating activities		4,672,398	2,817,160
Cash flow from investing activities:			
(Increase) in interest bearing deposits	4	(26,870)	(25,819)
(Increase) in investments	5	(187,460)	(3,000,000)
Purchase of property and equipment	8	(252,320)	(2,498,518)
Net cash (used in) investing activities		(466,650)	(5,524,337)
Cash flow from financing activities:			
Increase in shares – members (mandatory)		4,790	2,620
Dividends paid		(3,302,473)	(2,981,171)
Dividend reversals		-	7,317
Net cash (used in) financing activities		(3,297,683)	(2,971,234)
Net increase/(decrease) in cash and cash equivalents		908,065	(5,678,411)
Cash and cash equivalents at the beginning of the year		13,032,056	18,710,467
Cash and cash equivalents at the end of year		13,940,121	13,032,056

The accompanying notes are an integral part of these financial statements.



La Inmaculada Credit Union Limited

Notes to the financial statements

Year ended 31 March 2025

(In Belize Dollars)

1. General information

La Inmaculada Credit Union Limited (the "Credit Union") was incorporated on 5 June 1949 under and by virtue of the Credit Union Act, Chapter 314 of the Substantive Laws of Belize, Revised Edition 2011. The Credit Union currently has 23,968 (2024 – 23,489) members.

The Credit Union operates from Two main offices situated at No. 5 Park Street and corner of Park Street and Main Street, Orange Walk Town, Belize. Branch offices are located in Belmopan, Cayo District. As at 31 March 2025, the Credit Union employed 66 (2024 – 59) employees.

The Credit Union promotes savings, enterprise and the cooperative principle among its members to pool members' financial resources and to provide personal and corporate banking, loans, and investments.

2. Summary of significant accounting policies, judgements and estimates

The significant accounting policies used in the preparation of these financial statements, including the accounting requirements prescribed by the Central Bank of Belize (CBB), are summarized below.

Basis of preparation

These financial statements are prepared in compliance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB). The accounting policies have been consistently applied to all periods presented. Unless otherwise stated, monetary amounts are stated in Belize dollars. The financial statements have been prepared under the historical cost convention.

The Credit Union also complies with the Credit Union Act Chapter 314 of the Substantive Laws of Belize, Revised Edition 2011 as reflected in its policies below.

Use of estimates and assumptions

In preparing the financial statements, management is required to make subjective estimates and assumptions that affect the reported amount of assets, liabilities, net income, and related disclosures. Estimates made by management are based on historical experience and other assumptions that are believed to be reasonable.

Key sources of estimation uncertainty include: assessments of impairment to investments, determination of fair value of financial instruments, the allowance for credit losses, post-employment benefits, and accrued liabilities. Accordingly, actual results may differ from these and other estimates thereby impacting future financial statements. Refer to the relevant accounting policies in this note 2 for details on our use of estimates and assumptions.



La Inmaculada Credit Union Limited

Notes to the financial statements

Year ended 31 March 2025

(In Belize Dollars)

2. Summary of significant accounting policies, judgements and estimates (continued)

Significant judgements

In preparation of these financial statements, management is required to make significant judgements that affect the carrying amounts of certain assets and liabilities, and the reported amounts of revenues and expenses recorded during the period. Significant judgements have been made in the following areas and discussed in the following notes:

Investment impairment	Note 2 Note 3 Note 5
Fair value of financial instruments	Note 2 Note 3
Allowance for loan losses	Note 2 Note 6
Severance payable	Note 2
Other provisions	Note 2

Financial instruments - recognition and measurement

Cash and cash equivalents

Cash and cash equivalents comprise of cash balances and call deposits held with various financial institutions. All cash and cash equivalents have a term of less than 90 days in compliance with IFRS.

Investments

Debt instruments at amortized cost

The Credit Union assesses the classification and measurement of a financial asset based on the contractual cash flow characteristics of the asset and the Credit Union's business model for managing the asset.

For an asset to be classified and measured at amortized cost, its contractual terms give rise to cash flows that are solely payments of principal and interest on the principal outstanding.

The Credit Union recognizes financial assets and liabilities when it becomes a party to the terms of the contract.

Financial assets are classified on the basis of two criteria:

- The business model within which the financial assets are managed;
- The contractual cash flow characteristics (whether the cash flows represent SPPI).



La Inmaculada Credit Union Limited

Notes to the financial statements

Year ended 31 March 2025

(In Belize Dollars)

2. Summary of significant accounting policies, judgements and estimates (continued)

Financial instruments - recognition and measurement (continued)

Investments (continued)

Management determines the classification of its investments at initial recognition.

Financial assets are measured at amortized cost if they are held within a business model whose objective is to hold the financial assets in order to collect contractual cash flows and their contractual cash flows represent SPPI.

Financial assets will be measured at fair value through other comprehensive income if they are held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets, and their contractual cash flows represent SPPI.

Other financial assets are measured at fair value through profit or loss.

The Credit Union has recorded all investments at amortized cost less provisions made for any permanent diminution in value. Amortized cost is calculated by taking into account any premium or discounts on acquisition over the period of maturity using the effective interest rate method.

At each reporting date, management evaluates investments to determine if there is objective evidence of impairment. Such evidence includes: when an adverse effect on future cash flows from the asset or group of assets can be reliably estimated and when there is a significant or prolonged decline in the fair value of the investment below its cost. The actual amount of future cash flows and their timing may differ from the estimates used by management and consequently may cause a different conclusion as to the recognition of impairment or measurement of impairment loss.

When assessing impairment on debt instruments, such as government treasury notes, management primarily considers third party information such as external ratings and comparable sales. Significant judgement is required in assessing impairment as management is required to consider all available evidence in determining where objective evidence of impairment exists and whether the principal and interest can be fully recovered.

When the investments are disposed of or impaired, the related gains and losses are included in the statement of comprehensive income as gains and losses from investment securities. All purchases and sales of trading and investment securities are recognized at settlement date, which is the date the Credit Union completes the transaction.

Loans receivable

Loans are financial assets with fixed or determinable payments that are not quoted in an active market. Loans are initially recognized at fair value which is represented by the cash advanced to members. Loans are subsequently measured at principal outstanding, net of unearned interest, less provision made for impairment. All loans are recognized when cash is advanced to borrowers.



La Inmaculada Credit Union Limited**Notes to the financial statements**

Year ended 31 March 2025

*(In Belize Dollars)***2. Summary of significant accounting policies, judgements and estimates (continued)****Financial instruments - recognition and measurement (continued)***Impairment*

The Credit Union assesses loss allowances for expected credit losses ("ECLs") on its financial instruments that are not measured at FVTPL. Loss allowances are recognized on loans to members.

ECLs are required to be measured through a loss allowance at an amount equal to:

- 12-month ECL, i.e. lifetime ECLs that result from those default events on the financial instrument that are possible within 12 months after the reporting date, (referred to as Stage 1); or
- full lifetime ECL, i.e. lifetime ECLs that result from all possible default events over the life of the financial instrument, (referred to as Stage 2 and Stage 3).

A loss allowance for full lifetime ECL is required for a financial instrument if the credit risk on that financial instrument has increased significantly since initial recognition.

For all other financial instruments, ECLs are measured at an amount equal to the 12-month ECL. More details on the determination of a significant increase in credit risk are provided below.

ECLs are an estimate of the present value of credit losses. These are measured as the present value of the difference between the cash flows due to the Credit Union under the contract and the cash flows that the Credit Union expects to receive, discounted at the asset's EIR.

The Credit Union measures ECL on an individual basis. The measurement of the loss allowance is based on the present value of the asset's expected cash flows using the asset's original EIR, regardless of whether it is measured on an individual basis or a collective basis.

Measurement of ECL

The key inputs used for measuring ECL are:

- Probability of default ("PD");
- Loss given default ("LGD"); and
- Exposure at default ("EAD").

These figures are generally derived from externally developed statistical models using historical data from the core banking system and adjusted to reflect forward-looking information, where applicable.



La Inmaculada Credit Union Limited**Notes to the financial statements**

Year ended 31 March 2025

*(In Belize Dollars)***2. Summary of significant accounting policies, judgements and estimates (continued)****Financial instruments - recognition and measurement (continued)***Impairment (continued)*

PD is an estimate of the likelihood of default over a given time horizon. It is estimated as at a point in time. The calculation is largely based on historical default rates by category of loan product and credit rating. PDs are estimated considering the contractual maturities of exposures. The estimation is based on current conditions, adjusted where applicable to take into account estimates of future conditions that will impact PD.

LGD is an estimate of the loss arising on default. It is based on the difference between the contractual cash flows due and those that the lender would expect to receive, taking into account cash flows from any collateral. The LGD models for secured assets consider forecasts of future collateral valuation taking into account cost of realization of collateral. LGD models for unsecured assets consider time of recovery and recovery rates. The calculation is on a discounted cash flow basis, where the cash flows are discounted by the original EIR of the loan.

EAD is an estimate of the exposure at a future default date, taking into account expected changes in the exposure after the reporting date, including repayments of principal and interest, and expected drawdowns on committed facilities. The Credit Union's modelling approach for EAD reflects expected changes in the balance outstanding over the lifetime of the loan exposure that are permitted by the current contractual terms, such as amortization profiles, early repayment or overpayment, and changes in utilization of undrawn commitments. The Credit Union uses EAD models that reflect the characteristics of the portfolios.

The Credit Union measures ECL considering the risk of default over the maximum contractual period over which the entity is exposed to credit risk and not a longer period, even if contract extension or renewal is common business practice. However, for financial instruments such as revolving credit facilities that include both a loan and an undrawn commitment component, the Credit Union's contractual ability to demand repayment and cancel the undrawn commitment does not limit the Credit Union's exposure to credit losses to the contractual notice period.

For such financial instruments the Credit Union measures ECL over the period that it is exposed to credit risk and ECL would not be mitigated by credit risk management actions, even if that period extends beyond the maximum contractual period. These financial instruments do not have a fixed term or repayment structure and have a short contractual cancellation period.

The Credit Union also complies with the Credit Unions Act (CUA), Chapter 314, Revised Edition 2011, Requirement No. 2/2013 which requires that loans are individually assessed for losses. The loan loss reserve is increased by the impairment losses recognized and decreased by the amount of write-offs.



La Inmaculada Credit Union Limited**Notes to the financial statements**

Year ended 31 March 2025

*(In Belize Dollars)***2. Summary of significant accounting policies, judgements and estimates (continued)****Financial instruments - recognition and measurement (continued)***Write-offs*

Loans are written off when the Credit Union has no reasonable expectations of recovering the financial asset. This is the case when the Credit Union determines that the borrower does not have assets or sources of income that could generate sufficient cash flows to repay the amounts subject to the write-off. A write-off constitutes a derecognition event. The Credit Union may apply enforcement activities to financial assets written off. Recoveries resulting from the Credit Union's enforcement activities will result in impairment gains.

Prepayments and deposits

Prepayments and deposits are initially recognized at fair value which is represented by the original payments advanced or assets exchanged. Subsequently, prepayments and deposits are measured at the statement date using the effective interest rate method.

Members' term deposits

Members' term deposits are initially recorded at fair value and subsequently measured at amortized cost using the effective interest rate method.

Shares

Mandatory shares are the minimum number of shares a person must have in order to be considered a member of the Credit Union. These are reflected in equity on the statement of financial position. Equity instruments are measured at the fair value of the cash or other resources received or receivable, net of the direct costs of issuing the equity instruments.

Non-mandatory shares are additional shares held by members of the credit union. These may require a one-month notice period to be withdrawn at any time and may be used as collateral for loans by members. These are reflected as current liabilities on the statement of financial position.

Accounts payable

Accounts payable is recognized on the accrual basis, when goods have been received or services have been rendered.

Determination of fair value

The fair value of a financial instrument is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. We determine fair value by incorporating all factors that market participants would consider in setting a price, including commonly accepted valuation approaches. Where an investment does not have an active market and observable prices or inputs are not available, management judgement is required to determine fair values by assessing other relevant sources of information such as historical data and information from similar transactions.



La Inmaculada Credit Union Limited

Notes to the financial statements

Year ended 31 March 2025

(In Belize Dollars)

2. Summary of significant accounting policies, judgements and estimates (continued)

Financial instruments - recognition and measurement (continued)

Borrowings

All borrowings, including current and non-current debt, are recognized initially at fair value, net of transaction costs incurred. Borrowings are subsequently remeasured using the effective interest rate method. Borrowings are classified as current liabilities unless the Credit Union has the right to defer payment for more than 12 months after the statement of financial position date.

Loan interest income

Interest income on loans receivable is recognized in the statement of comprehensive income on an accrual basis.

Investment interest income

Investment interest income is recognized on the accrual basis using the effective interest rate method.

Loan application/processing/review fee revenue

Loan application/processing and review fees on loans have been recognized as income when received. These fees are non-refundable. They are fully earned by the Credit Union at the outset on the loan application and at the time of review.

Offsetting financial assets and financial liabilities

Financial assets and financial liabilities are offset on the statement of financial position when there exists both a legally enforceable right to offset the recognized amounts and an intention to settle on a net basis or realize the assets and settle the liability simultaneously.

De-recognition of financial assets and liabilities

Financial assets are derecognized on the statement of financial position when the Credit Union's contractual rights to the cash flows from the assets have expired, when the Credit Union retains the right to receive the cash flows of the assets but assume an obligation to pay those cash flows to a third party, or when the Credit Union has transferred the contractual rights to receive the cash flows to a third party.

Financial liabilities are derecognized on the statement of financial position when the Credit Union's obligation specified in the contract expires, is discharged, or is cancelled. The difference between the carrying amount of the financial liability and the consideration paid is recognized in the statement of comprehensive income.



La Inmaculada Credit Union Limited

Notes to the financial statements

Year ended 31 March 2025

(In Belize Dollars)

2. Summary of significant accounting policies, judgements and estimates (continued)

Translation of foreign currencies

Monetary assets and liabilities denominated in foreign currencies are translated in Belize dollars at midday rates prevailing at the date of the statement of financial position. Foreign exchange gains and losses resulting from the translation and settlement of these items are recognized in the statement of comprehensive income. Non-monetary assets and liabilities in foreign denominations are translated into Belize dollars at historical rates.

Employee benefit obligations

Termination benefit – severance

The Credit Union has recognized termination benefits in accordance with the labour laws of Belize which states that employees with at least ten years or more of continuous employment are entitled to a minimum of one week's pay for each year of service prior to May 2011 and two week's pay for each year of service subsequently.

Property and equipment

Property and equipment includes land, building, motor vehicles, furniture, fixtures, computer equipment, generator, and other equipment. Property and equipment is stated at cost less accumulated depreciation and accumulated impairment losses. Cost comprises of the purchase price, any costs directly attributable to bringing the asset to the location and condition necessary for its intended use, and the initial estimate of any disposal costs.

Property and equipment are carried at cost and are depreciated using the straight-line method at the following rates:

Building	40 years
Furniture and fixtures	15 years
Office, computer, and other equipment	5, 10 and 20 years
Motor vehicle	10 years

Land is not amortized as the useful life cannot be estimated. Property is not amortized until it is available for use.

Property and equipment are assessed for indicators of impairment at each reporting date. If there is an indication that the asset may be impaired, an impairment test is performed by comparing the asset's carrying amount to its recoverable amount. The recoverable amount is the higher of the asset's value in use or fair value less costs of disposal.



La Inmaculada Credit Union Limited**Notes to the financial statements**

Year ended 31 March 2025

*(In Belize Dollars)***2. Summary of significant accounting policies, judgements and estimates (continued)****Provisions**

Provisions are liabilities of uncertain timing or amount and are recognized when the Credit Union has a present legal or constructive obligation as a result of a past event, it is probable that an outflow of resources will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation. Provisions are measured as the best estimate of the consideration required to settle the present obligation at the reporting date. Significant judgement is required to determine whether a present obligation exists and in estimating the probability, timing and amount of any cash outflows. Provisions are recorded related to litigation, future employee benefits, the allowance for off-balance sheet items and other items. Provisions are recorded on the basis of all available information at the end of the reporting period. In the event that results differ from management expectations, the Credit Union may incur expenses in excess of the provisions recognized.

Guaranty Fund

The Guaranty Fund is a reserve mandated by the Credit Union Act, Chapter 314 of the Substantive Laws of Belize, Revised Edition 2011. The Credit Union transfers at least 10% of its surplus prior to any dividend declaration to a statutory reserve, which is to be accumulated until it reaches 10% of total assets and should not be used for any other purpose except upon liquidation of the Credit Union.

Contingency Fund

The Contingency Fund is a fund reserve for unforeseen circumstances or emergencies that the Credit Union may encounter. This fund will assist in facilitating a swift response to any emergency that may arise due to unforeseen circumstances. It provides security against unexpected occurrences.

Building Fund

The Building Fund is a reserve approved for the purpose of the construction of a new building. The Credit Union plans to construct a building in Belmopan, Cayo. The building fund is reserved for the sole purpose of the construction of the Belmopan branch building.

Leasing

A lease is an agreement in which the lessor grants the lessee the right to use an asset for an agreed period of time in exchange for a payment or series of payments.

All leases are short-term leases. Lease payments are recognized as an expense on a straight-line basis over the lease term as office expense in the statement of comprehensive income.



La Inmaculada Credit Union Limited**Notes to the financial statements**

Year ended 31 March 2025

*(In Belize Dollars)***2. Summary of significant accounting policies, judgements and estimates (continued)****Financial risk management**

By its nature the Credit Union's activities are principally related to the use of financial instruments. The Credit Union accepts cash as deposits and purchase of shares from customers and seeks to earn above average interest margins by investing these funds in high quality assets. The Credit Union seeks to increase these margins by consolidating short-term funds and lending for longer periods at higher interest rates whilst maintaining sufficient liquidity to meet all claims that may fall due.

The Credit Union is also exposed to fraud risks, market risks, cash flow risks, and interest rate risks. The Credit Union's risk management program seeks to minimize potential adverse effects on the overall financial performance. Risk management is executed through policies approved by the Board of Directors and are executed by management who identify and evaluate risks and establish procedures to minimize risks.

Credit risk

The Credit Union takes on exposure to credit risk which is the risk that a counterpart will be unable to pay amounts in full when due. Management structures its credit risk by placing limits on the amount of credit extended in relation to one borrower or group. This is monitored on a revolving basis and subject to annual review. Limits are also regulated by Credit Union Act Chapter 314 of the Substantive Laws of Belize, Revised Edition 2011.

The Credit Union's risk management policies are designed to achieve a balance between risk and return and minimize potential adverse effects of its' financial performance. The Credit Union therefore identifies and analyses these risks, designs internal controls to set appropriate limits, and to monitor these limits through reliable and up to date information systems and reports.

Exposure to credit risk is managed through regular analysis of the borrower's ability to repay, current exposure to individual customers and the likelihood of default and the recovery ratio on any defaulted obligation. Exposure is also managed in part by obtaining marketable collateral, personal guarantees and authority for salary deductions for instalment payments.

Market risk/interest rate risk

The Credit Union is exposed to market risk, which is the risk that the fair value or cash flows of a financial instrument will fluctuate due to changes in the market prices. Market risk for the Credit Union arise from open positions in interest rate, currency and equity products, all of which are exposed to general and specific market movements. The Credit Union's Board of Directors sets limits on the amount of risk that may be accepted, which is monitored on a daily basis and reviewed by the Board monthly.



La Inmaculada Credit Union Limited**Notes to the financial statements**

Year ended 31 March 2025

*(In Belize Dollars)***2. Summary of significant accounting policies, judgements and estimates (continued)****Financial risk management (continued)***Market risk/interest rate risk (continued)*

The Credit Union takes on interest rate risk in that it pays interest on deposits and that fluctuations in interest rates may affect its capacity to on-lend at competitive rates. The Credit Union manages this risk by maintaining an adequate interest rate spread between interest paid and interest received.

The Credit Union takes on exposure to the effects of fluctuations in the prevailing foreign currency exchange rates on its financial position and cash flows. The Board sets limits on the level of exposure by currency and in aggregate for both overnight and intra-day positions, which are monitored daily.

Liquidity risk

Liquidity risk is the risk that the Credit Union is unable to meet its payment obligations associated with its financial liabilities when they fall due and to replace funds when they are withdrawn. The Credit Union manages this risk by closely monitoring customer payments, setting credit limits and by obtaining credit facilities from other sources to ensure cash availability. The Credit Union also maintains highly liquid assets that can easily be liquidated as protection against any unforeseen interruption to cash flow.

Fraud risk

The Credit Union is exposed to fraud risks from customers as well as employees. The Credit Union seeks to minimize these risks by internal controls, authorizations for payments, checks and balances as well as requiring valid identification documents.

Adoption of standards

The Credit Union adopts newly issued International Financial Reporting Standards in the year stipulated for adoption to the extent they are relevant to its operations. The Credit Union may adopt a standard early if early adoption is permitted. The effect of adoption, if material, is disclosed in the financial statements.

Subsequent events

The Credit Union evaluates subsequent events for recognition and disclosure through 15 May 2025, which is the date the financial statements were available to be issued.



La Inmaculada Credit Union Limited

Notes to the financial statements

Year ended 31 March 2025

(In Belize Dollars)

3. Carrying value and fair value of selected financial instruments

Management has not observed any material differences between the carrying value of financial instruments and the fair value. Fair value is computed based on quoted prices for similar instruments and directly observable market inputs with the exception of unlisted securities. Fair value of unlisted securities has been determined using other inputs such as future cash flows or the audited net assets value since market information and comparable sales information is not available.

4. Interest bearing deposits

	2025	2024
Interest bearing deposit account held with Holy Redeemer Credit Union Limited with interest rate of 4% per annum payable quarterly.	688,558	661,691
Shares account at Holy Redeemer Credit Union Limited with dividend rate ranging from 3.5% to 5% per annum.	138	135
Total interest bearing deposits	688,696	661,826

5. Investments

	2025	2024
<i>Held to Maturity:</i>		
One \$4,000,000 GOB Treasury note (Issue No.30/2020) maturing 3 April 2025 with interest at 4.50% payable semi-annually.	4,000,000	4,000,000
Belize Electricity Limited Series 7 debentures with interest rate of 6% per annum payable quarterly, maturity date of 31 March 2028.	484,300	484,300
Belize Electricity Limited Series 6 debentures with interest rate of 6.5% per annum payable quarterly, maturity date of 31 December 2030.	773,100	773,100
Belize Electricity Limited Series 8 debentures with interest rate of 6% per annum payable quarterly, maturity date of 30 June 2032.	3,000,000	3,000,000
Belize Tourism Board Series 1 transformation bond with interest rate of 4% per annum payable semi-annually, maturity date at 20 April 2028.	3,000,000	3,000,000
<i>Equity:</i>		
18,746 ordinary shares at \$10.00 par in Shared Services Network (SSN)	187,460	-
	11,444,860	11,257,400

**La Inmaculada Credit Union Limited****Notes to the financial statements**

Year ended 31 March 2025

(In Belize Dollars)

6. Members' loans receivable-net

	2025	2024
Total members' loans before allowance for loan losses	57,875,480	54,638,053
Allowance for loan losses	(1,128,666)	(2,487,846)
	<u>56,746,814</u>	<u>52,150,207</u>

Allowance for loan losses

	2025	2024
At beginning of the year	2,487,846	4,112,143
Additions (note 18)	30,000	-
Write offs	(1,389,180)	(617,727)
Reversal of allowance for loan losses	-	(1,006,570)
At end of the year	<u>1,128,666</u>	<u>2,487,846</u>

Maturity of loans

Loans to members, not including accrued interest, mature as follows:

	2025	2024
Under 1 year	2,575,420	2,678,804
1 to 2 years	6,499,039	6,098,303
2 to 3 years	7,835,296	7,796,956
3 to 4 years	7,603,846	7,563,170
Over 4 years	33,361,670	30,500,820
	<u>57,875,271</u>	<u>54,638,053</u>

Loans past due but not impaired

A loan is considered past due when the borrower has not made a payment by the contractual due date. The table below shows the carrying value of loans at 31 March that are past due but not classified as impaired because they are either i) less than 90 days past due, or ii) fully secured and collection efforts are reasonably expected to result in repayment.

	30-59 days \$	60-89 days \$	90 days and greater \$	Total \$
March 31 2025				
Members' receivable	<u>482,425</u>	<u>109,286</u>	<u>405,298</u>	<u>997,009</u>
March 31 2024				
Members' receivable	<u>914,107</u>	<u>394,756</u>	<u>799,816</u>	<u>2,108,679</u>



La Inmaculada Credit Union Limited

Notes to the financial statements

Year ended 31 March 2025

(In Belize Dollars)

7. Other receivables and prepayments

	2025	2024
Accrued interest receivable	309,947	367,455
HBL ATM/POS Project (see below)	50,000	50,000
National Payment System	-	179,145
Member's legal fees receivable	153,002	138,469
Prepayment - Sharetec	82,897	76,901
Other prepayments and receivables	60,479	141,440
	<u>656,325</u>	<u>953,410</u>

The Credit Union has entered into a Joint Investment Agreement with Heritage Bank Limited and five other institutions, called the ATM/POS Project. Since the formation of the new company is still in process, the investment is classified as other receivables and prepayment at 31 March 2025.

8. Property and equipment

	Land and building	Furniture and fixtures	Motor vehicle	Office, computer and other equipment	Total
Cost					
At 1 April 2024	4,853,758	535,638	250,746	1,926,850	7,566,992
Additions	5,702	93,213	-	153,405	252,320
Disposals	-	(126,732)	-	(575,768)	(702,500)
Transfer	-	18,828	-	(18,828)	-
At 31 March 2025	<u>4,859,460</u>	<u>520,947</u>	<u>250,746</u>	<u>1,485,659</u>	<u>7,116,812</u>
Accumulated depreciation					
At 1 April 2024	442,989	148,732	130,851	948,780	1,671,352
Charge for the year	65,756	75,068	25,020	96,896	262,740
Disposals	-	(94,341)	-	(572,673)	(667,014)
Transfer	-	6,556	-	(6,556)	-
At 31 March 2025	<u>508,745</u>	<u>136,015</u>	<u>155,871</u>	<u>466,447</u>	<u>1,267,078</u>
Net Book Value					
At 31 March 2025	<u>4,350,715</u>	<u>384,932</u>	<u>94,875</u>	<u>1,019,212</u>	<u>5,849,734</u>
At 31 March 2024	<u>4,410,769</u>	<u>386,906</u>	<u>119,895</u>	<u>978,070</u>	<u>5,895,640</u>

9. Members' deposits

	2025	2024
Regular deposits	10,024,554	8,099,132
Term deposits	75,810	152,225
	<u>10,100,364</u>	<u>8,251,357</u>

Members' deposits mature in less than one year.

**La Inmaculada Credit Union Limited****Notes to the financial statements**

Year ended 31 March 2025

*(In Belize Dollars)***10. Non-mandatory shares**

	2025	2024
At beginning of the year	54,981,757	52,888,445
Net increase in shares	2,192,269	2,093,312
At end of the year	<u>57,174,026</u>	<u>54,981,757</u>

Central Bank of Belize Regulations require that members' share accounts are divided into mandatory and non-mandatory shares. Mandatory shares are reflected in equity; non-mandatory shares are reflected as current liabilities.

11. Accounts payable and accruals

	2025	2024
HBL payable (ATM Settlement)	(24,283)	499,752
Members' mortgage legal fees payable	76,707	75,843
Other accounts payable and accruals	1,210,254	841,995
CRESAP grant (note 25)	1,440,000	-
Social Security payable	8,144	15,342
Other professional fees payable	35,963	29,513
	<u>2,746,785</u>	<u>1,462,445</u>

12. Mortgage insurance escrow payable

	2025	2024
Mortgage insurance escrow payable	<u>174,465</u>	<u>260,056</u>

Members are expected to insure their loan amount in excess of the Credit Union's automatic loan protection of \$40,000 for personal accounts and \$15,000 for business accounts as protection against any unknown risk. Consequently, the Credit Union assists members by collecting their monthly insurance premiums to cover the amount payable on renewal of the policy. Members' insurance premiums are recorded as a liability until payment is made at renewal.

13. Membership scheme – Sunrise to Sunset Fund

At the annual General Meeting held on 27 May 2006, a motion was approved by the members to create an insurance scheme. Consequently, the "Group Term Fund" was initiated whereby members make a monthly contribution of two dollars. The contributions are invested as directed by the Board of Directors. Beneficiaries are awarded a one-time funeral benefit of up to a maximum of \$4,000.

	2025	2024
At beginning of the year	1,987,777	1,955,380
Increase for the year	351,930	346,435
Claims paid	(288,240)	(314,038)
At end of the year	<u>2,051,467</u>	<u>1,987,777</u>



La Inmaculada Credit Union Limited

Notes to the financial statements

Year ended 31 March 2025

(In Belize Dollars)

14. Membership Scheme – Life savings and loan protection

The Board of Directors made a decision to implement an in-house Membership Scheme for Savings and Loan protection with an opening balance of \$57,129 allocated from undivided earnings approved by the Board as of January 2011. This fund offers protection to members for their combined shares and deposits up to a maximum of \$8,000 with set percentages tiered by age and for loans up to a maximum of \$40,000 for personal accounts and \$15,000 for business accounts. The cost of the coverage is borne by the Credit Union at 0.55 cents per thousand on the total insurable balance.

	2025	2024
At beginning of the year	2,512,367	2,341,701
Net increase for the year	546,754	534,484
Claims paid	(403,441)	(363,818)
At end of the year	2,655,680	2,512,367

The Credit Union obtained an actuarial valuation of its Sunrise to Sunset Scheme and Life Savings & Loan Protection Scheme on 10 July 2020 which stated that the recorded policy liabilities represent a reasonable provision based on the application of actuarial techniques to the available data.

15. Interest income/(expense)

	2025	2024
<i>Interest income</i>		
Personal and business loans	5,593,975	5,379,488
Fixed deposits and investments	717,493	781,494
	6,311,468	6,160,982
<i>Interest expense</i>		
Members' deposits	(1,835)	(1,698)
Net interest income	6,309,633	6,159,284

16. Fee and commission income

	2025	2024
Service charges	624,688	571,653
Credit related fees	122,777	119,118
Commissions	14,147	11,701
Other	115,219	114,341
	876,831	816,813

17. Other operating income

	2025	2024
Loan recoveries	318,553	311,292
Other	229,211	147,649
Reversal of allowance for loan losses	-	1,006,570
	547,764	1,465,511

**La Inmaculada Credit Union Limited****Notes to the financial statements**

Year ended 31 March 2025

*(In Belize Dollars)***18. Provision for losses**

	2025	2024
Provision for loan losses (note 6)	30,000	-

19. Other operating expenses

	2025	2024
Advertisement and promotion	63,301	46,614
Audit fees	43,371	44,554
ATM	11,858	25,073
Bank charges	41,690	32,823
Credit union week	3,579	9,670
LS/LP Premium expense	546,754	534,484
Depreciation	262,739	229,482
Donations	5,949	11,852
Education	16,114	32,366
Equipment maintenance	349,567	274,584
General maintenance	59,856	44,335
General meeting	115,772	89,358
Insurance	84,483	76,524
Insurance bond	91,623	89,839
Insurance buildings	6,569	13,127
Legal fees	20,253	49,231
Loss on disposal	35,487	72,805
Other	69,267	26,255
Rent expense	36,000	69,000
Registration fee	1,000	2,000
Security service	27,971	42,599
Severance expense	28,189	62,570
Social activities	39,317	34,977
Social security	87,160	77,870
Staff costs	2,108,582	1,987,663
Stationaries, supplies and postage	80,545	65,441
Telephone	65,622	72,503
Travel and subsistence	25,785	17,452
Utilities	73,391	66,919
Vehicle maintenance	12,997	20,297
	<u>4,414,791</u>	<u>4,222,267</u>

20. Taxation

The Credit Union is licensed under the Credit Union Act, Chapter 314 of the Substantive laws of Belize, Revised Edition 2011 and is exempt from taxes on profits, gains, interest and dividends earned.



La Inmaculada Credit Union Limited

Notes to the financial statements

Year ended 31 March 2025

(In Belize Dollars)

21. Key management compensation

	2025	2024
Key management compensation	395,416	396,998

22. Related party transactions

At 31 March, the Board of Directors and management have the following transactions and outstanding balances with the Credit Union which are included in members' loans receivable, deposits and shares respectively in the statement of financial position:

	2025	2024
Loans receivable:		
Officers' loans	592,245	450,985
Employees' loans	1,448,241	1,303,082
	<u>2,040,486</u>	<u>1,754,067</u>

	2025	2024
Deposits:		
Officers' deposits	39,382	45,962
Employees' deposits	39,019	34,220
	<u>78,401</u>	<u>80,182</u>

	2025	2024
Shares:		
Officers' shares	93,317	90,358
Employees' shares	369,619	323,898
	<u>462,936</u>	<u>414,256</u>

	2025	2024
Transactions with related parties:		
Officers' allowance paid	105,078	107,382
Interest income earned from related parties	135,549	93,087

23. Lease commitment

The Credit Union leases a building at \$3,000 per month under an annual operating lease agreement which is renewable by written notice 2 months before the lease expires. The lease is for annual periods ending 30 April and has been extended for another year ending 30 April 2025.

The future minimum lease payments under the operating lease are as follows:

	2025	2024
Due in next fiscal year	36,000	36,000
Due between one and five years	3,000	3,000
	<u>39,000</u>	<u>39,000</u>



La Inmaculada Credit Union Limited

Notes to the financial statements

Year ended 31 March 2025

(In Belize Dollars)

24. Contingent liabilities and regulatory matters

Legal matters

In the ordinary course of business, the Credit Union is subject to legal actions.

The following litigation matters that existed at 31 March 2020 were consolidated and a decision handed down by the Court on the 11th March 2021 and the Judgment Order perfected on 20 May 2021.

(i) Supreme Court Claim No. 538 of 2015: Yolanda Gomez vs La Inmaculada Credit Union Limited and the Registrar of Credit Unions (the Governor of the Central Bank).

(ii) Supreme Court Claim No. 723 of 2015: La Inmaculada Credit Union vs Yolanda Gomez.

Claim 538 was dismissed and judgment was in favour of La Inmaculada Credit Union (LICU) in Claim No. 723 of 2015. Ms. Gomez is to pay \$436,906.34 for the loss sustained as well as costs. Both claims have been appealed and were heard with the Court of Appeal finding in favor of LICU. On 15 March 2024, Court of Appeal granted Ms. Gomez leave to appeal to the Caribbean Court of Justice (CCJ) on the condition that she provides security for costs and submission of list of documents by 13 June 2024. As at year end, Ms. Gomez did not comply with conditions stipulated and thus the Court of Appeal's decision stands unchallenged.

Like other major financial institutions in Belize, La Inmaculada Credit Union is subject to regulatory oversight, regulations and directives issued by the Registrar of Credit Unions in Belize, who is the Governor of the Central Bank of Belize, and to regulatory inspections, information gathering requests and remedial actions stipulated by the Registrar. Consequently, interaction with the Registrar is ongoing. None of these matters are expected to significantly impact the Credit Union.

25. CRESAP grant fund

On June 21, 2022, the Government of Belize accessed a loan from the World Bank for 50 million Belize dollars to finance The Climate Resilient and Sustainable Agriculture Project (CRESAP). From the funds obtained 32 million have been assigned to serve as a matching grant facility for Climate Smart Agriculture projects. The project has been divided into 2 windows - Window 1 for small farmers (0.5 acres - 20 acres in production) and Window 2 for medium and large farmers or farmer groups (20.1 acres - 200 acres in production). These projects comprise of a Credit Portion and the Matching grant facility. After completing a thorough review mandated by the World Bank, the Credit Union was accepted as a capable participating institution to facilitate the credit portion for the CRESAP project for an amount up to US \$5,000,000. In fiscal 2025, funds disbursed to the Credit Union amounted to BZ \$1,488,000.



Current Directors and Officers and their remaining terms in office as at March 31, 2025:

Board of Directors:

President	Belarmino Esquivel	Vacancy – not eligible for election
Vice President	David Constanza	Up for election
Secretary	Adimir Escalante	Up for election
Assistant Secretary	Iris Reyes	Two years more
Treasurer	Gildardo Cervantes	Up for election

Supervisory Committee:

Chair	Leandro Osgalla	Up for election
Secretary	Shanelie Guemez	Interim - Up for election
Officer	Hector Morales	Up for election

Credit Committee:

Chair	Javier Moreno	Up for election
Secretary	Suzannie Cajun	Up for election
Officer	Marcia Tun	Up for election



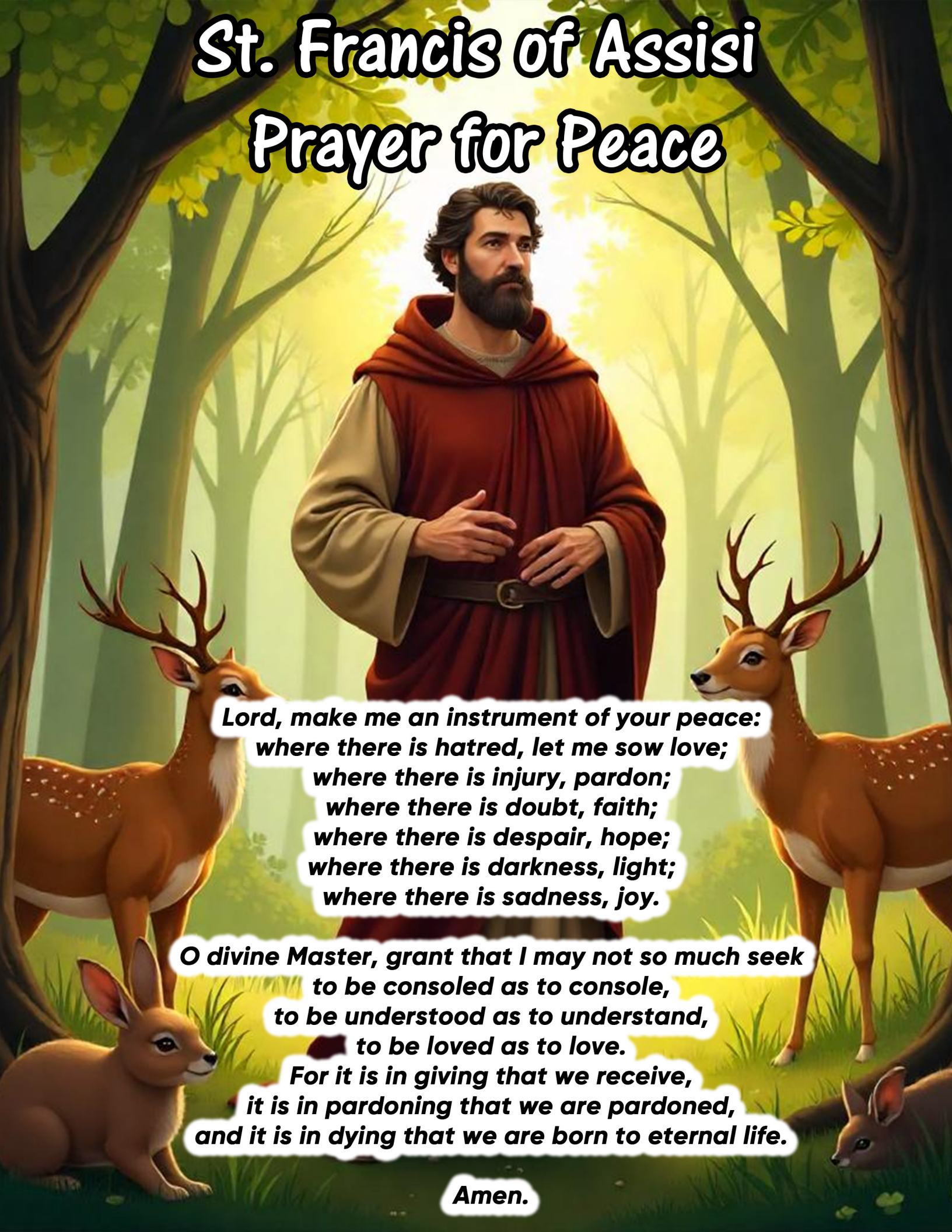
NOTES



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St. Francis of Assisi

Prayer for Peace

An illustration of St. Francis of Assisi standing in a sunlit forest. He is wearing a brown robe with a grey tunic underneath and a brown belt. He has a beard and is looking slightly to his right. Two deer with brown fur and white spots are standing on either side of him, looking towards him. In the bottom left corner, a small brown rabbit is sitting, and in the bottom right corner, another small brown rabbit is partially visible. The background consists of tall, thin trees with green leaves, and the ground is covered in green grass.

**Lord, make me an instrument of your peace:
where there is hatred, let me sow love;
where there is injury, pardon;
where there is doubt, faith;
where there is despair, hope;
where there is darkness, light;
where there is sadness, joy.**

**O divine Master, grant that I may not so much seek
to be consoled as to console,
to be understood as to understand,
to be loved as to love.**

**For it is in giving that we receive,
it is in pardoning that we are pardoned,
and it is in dying that we are born to eternal life.**

Amen.



BURIAL GRANT



24 HOURS ACCESS ATM



DEPOSITORY BIN



DIVIDENDS & REBATES



LOAN COVERAGE



POINT OF SALE



SHARES COVERAGE



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OUR MERCHANT
LIST!**



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Corner Main & Park Street, Orange Walk Town
#2 Forest Drive, City of Belmopan**



**ORANGE WALK BRANCH
380-2358 / 380-0483
CITY OF BELMOPAN
880-0483 / 880-0498**



WWW.LICU.ORG